

Barometer of fixed internet connections in Ukraine

2020 Report



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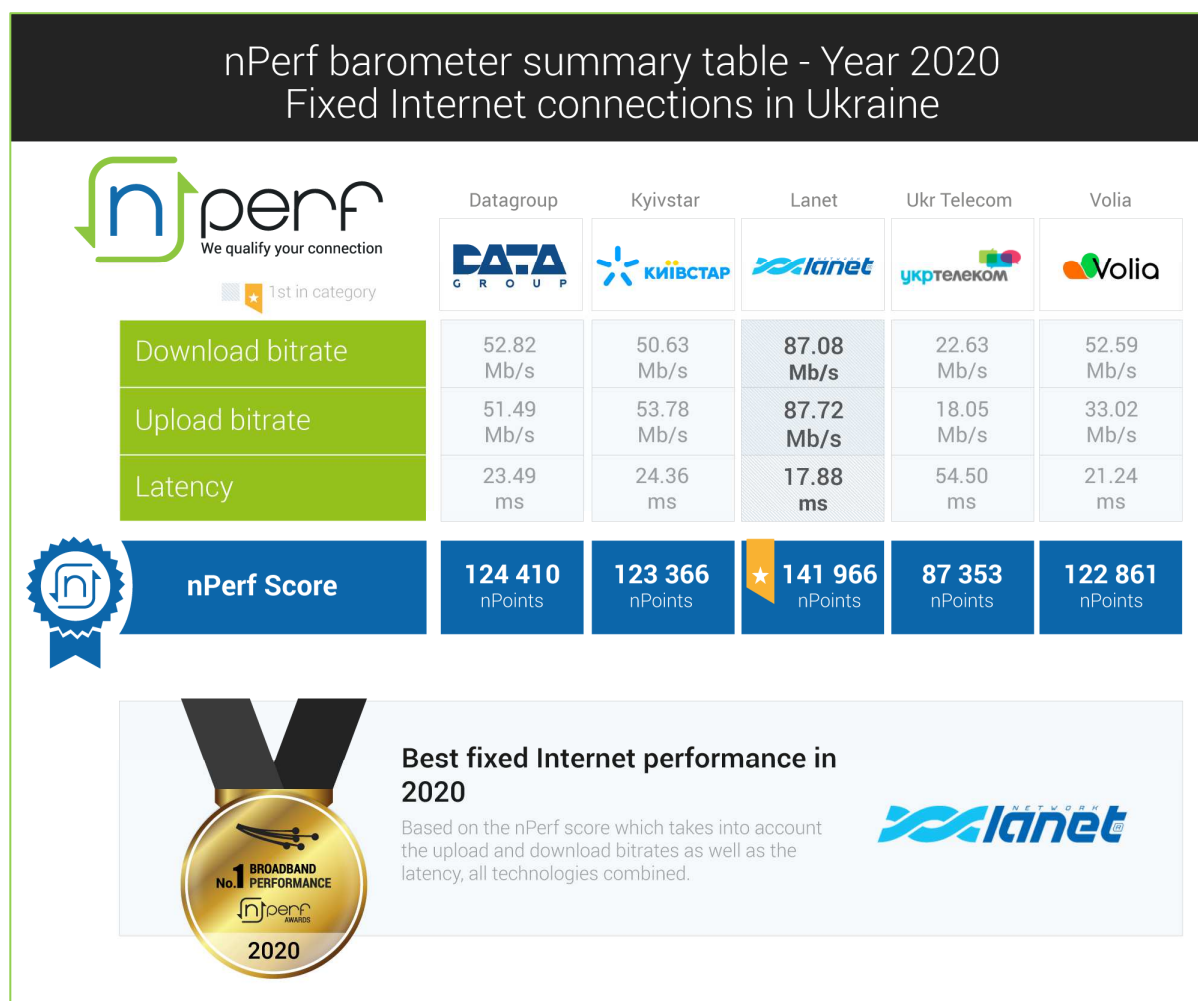


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1 Summary of global annual results

1.1 Summary table and nPerf score, all technologies combined



*** **Lanet, the best fixed Internet performance 2020** ***

1.2 Our analysis

In 2020, nPerf users conducted 400,935 connection tests on Ukraine's five largest Internet Service Providers.

Lanet dominates the market in terms of performance of fixed Internet connections by being first on download and upload speed tests and latency tests.

It should be noted that Lanet represents 7% of our market share, which suggests a little used network. It is the same for the second, Datagroup.

In comparison, **Kyivstar**, in 3rd place, alone accounts for about 28% of our tests and showed great performances close to the first two!

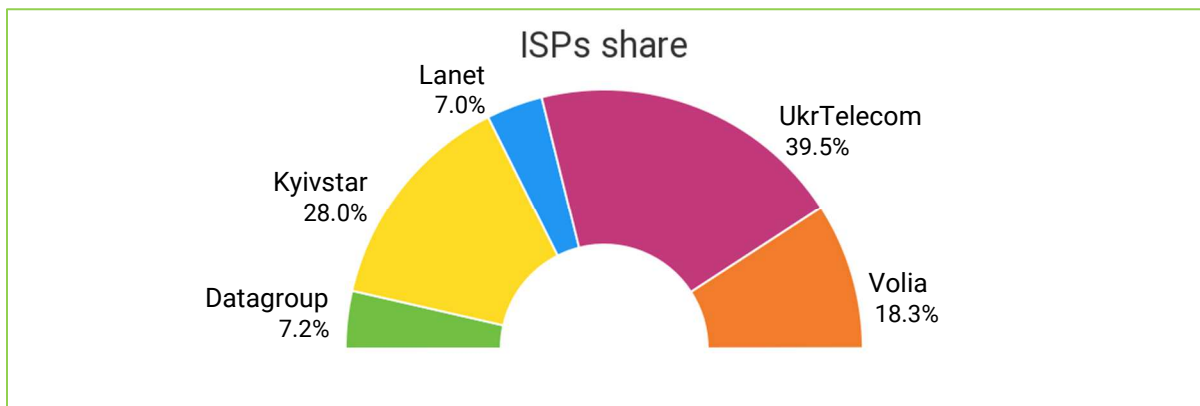
2 Overall results, all technologies combined

2.1 Data amount and distribution

From January 1, 2020 to December 31, 2020 we counted 400,935 tests, distributed after filtering as follows:

Country	Tests
Ukraine	323,858

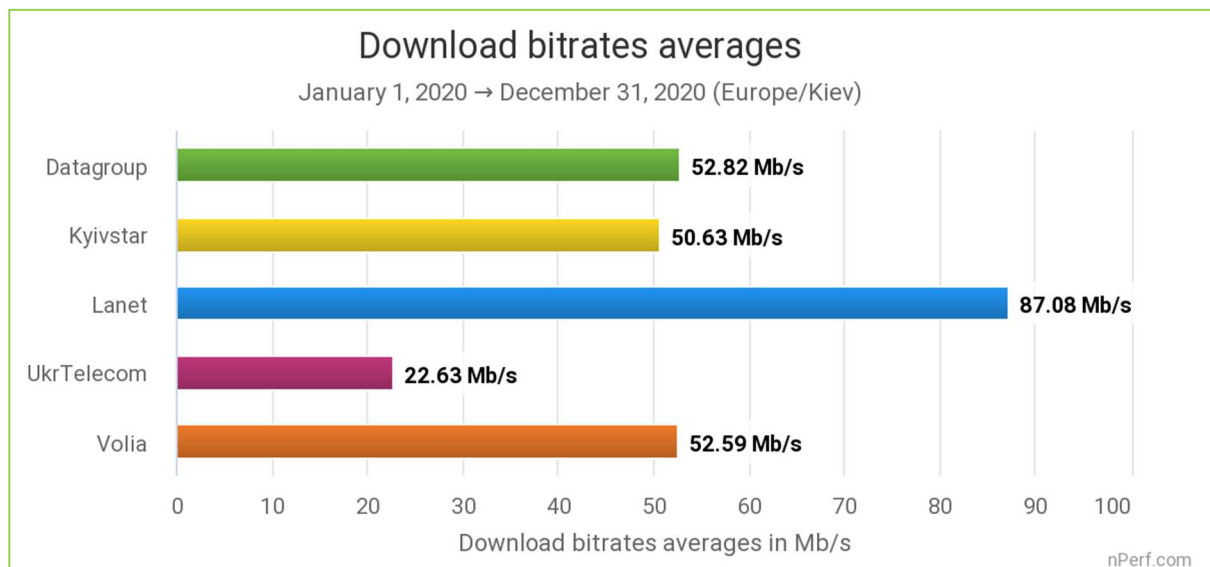
Breakdown of tests by provider



More than 85% of our tests were conducted on the networks of UkrTelecom, Kyivstar and Volia.

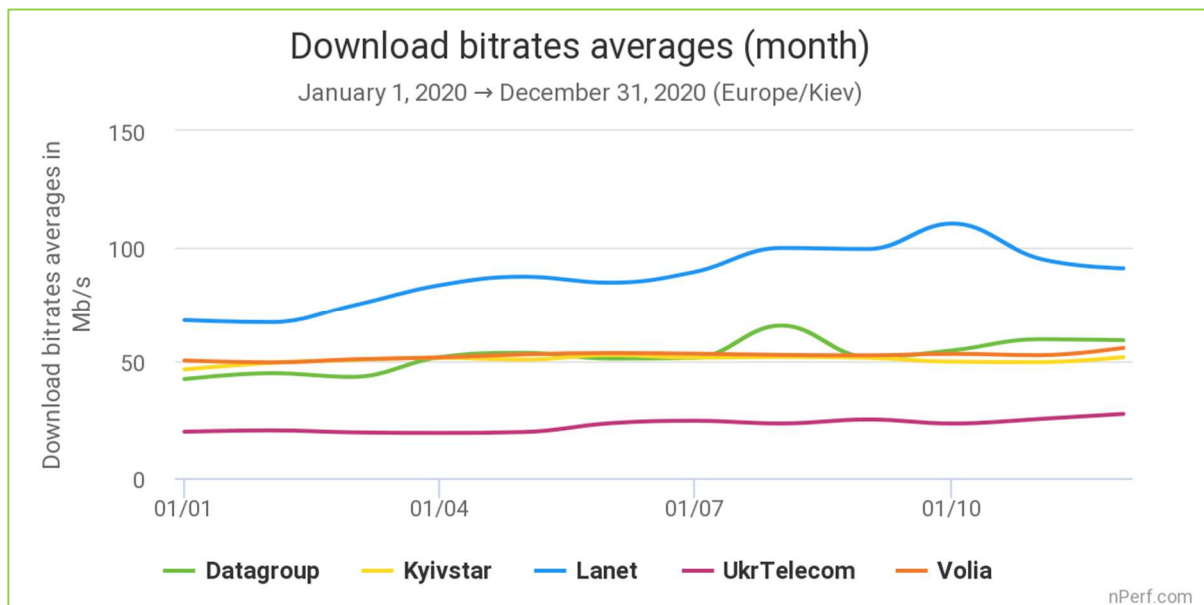
2.2 Download speed

In 2020, the average download speed in Ukraine was 43 Mb/s.



The highest value is the best.

Lanet has provided the best fixed download speed during 2020.



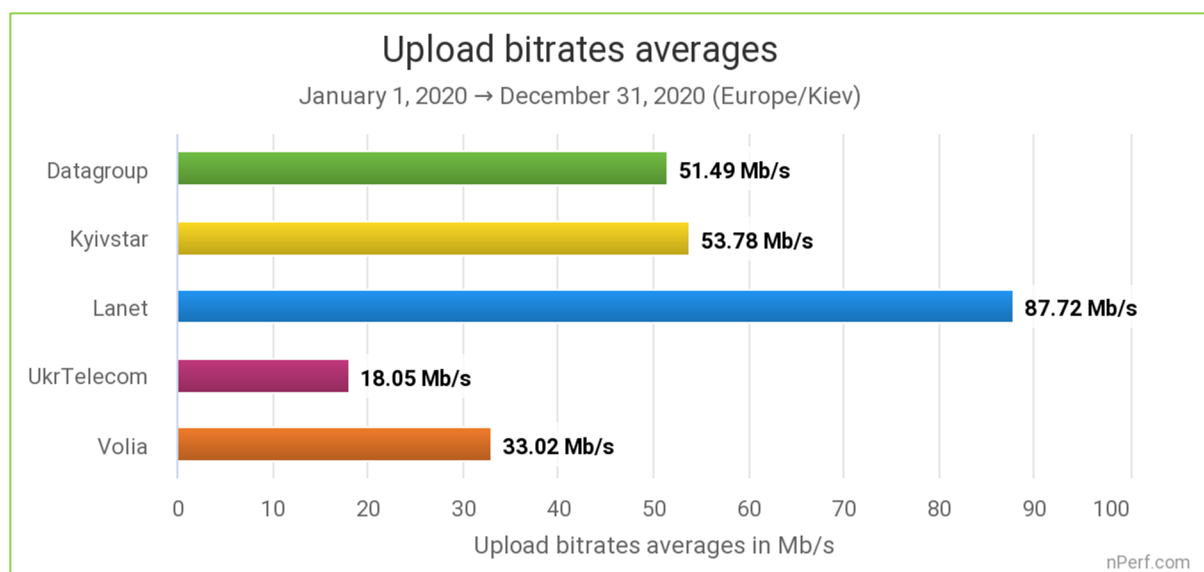
Above graph illustrates the ability of providers to maintain a constant download speed over the period regardless of network load (number of connected end-users).

Globally, all ISPs have provided fairly stable performance throughout the year, except Lanet that continued to improve its download speed.

2.3 Upload speed

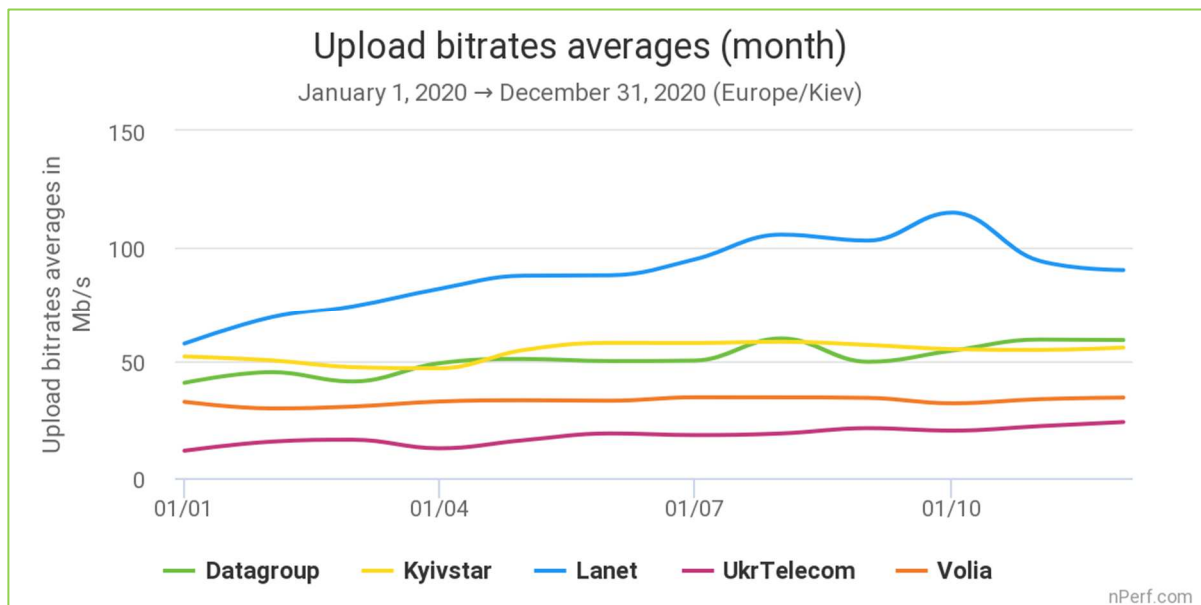
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In 2020, the average upload speed in Ukraine was 38 Mb/s.



The highest value is the best.

Lanet has provided the best fixed upload speed during 2020.



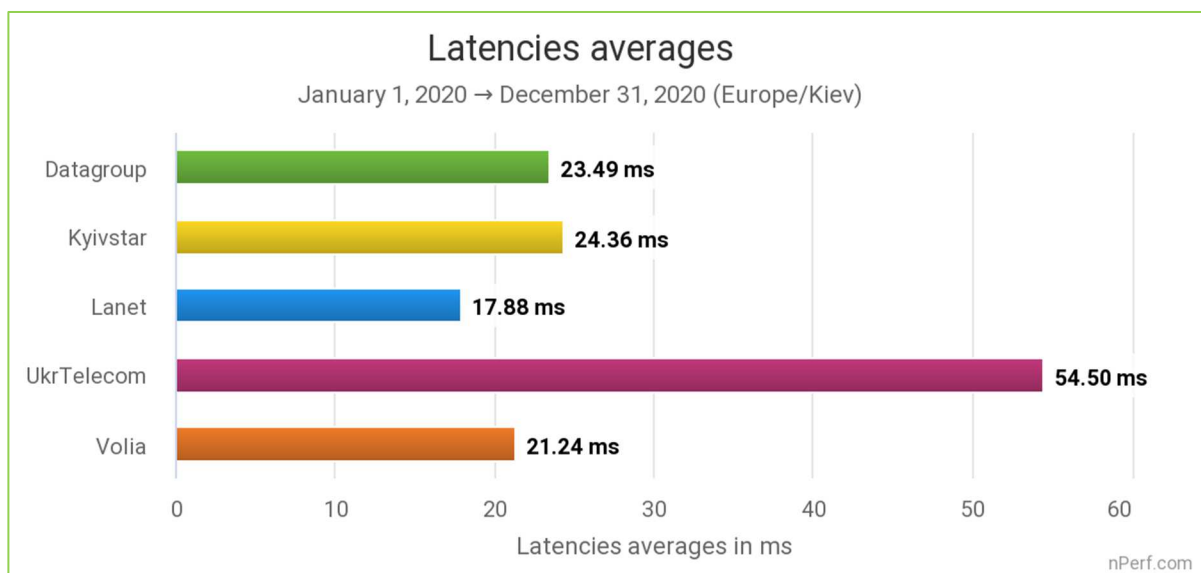
Above graph illustrates the ability of providers to maintain a constant upload speed over the period regardless of network load (number of connected end-users).

Globally, all ISPs provided fairly stable performance throughout the year except Lanet that continued to improve its upload speed.

2.4 Latency

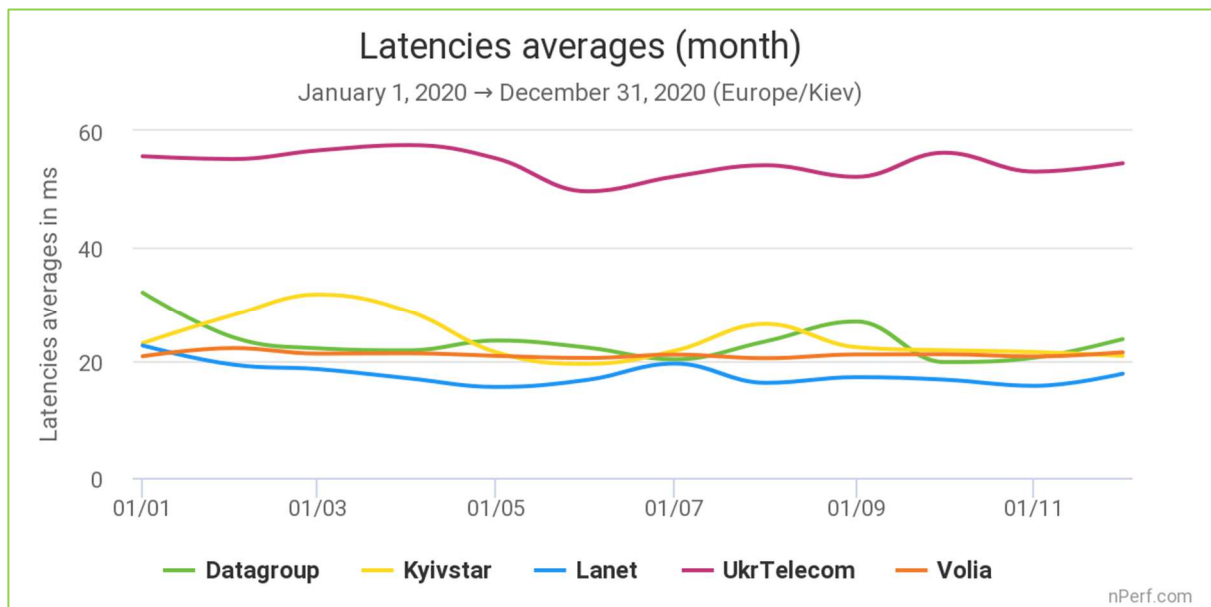
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In 2020, the average latency in Ukraine was 35 ms.



The lowest value is the best.

Lanet has provided the best fixed latency during 2020.



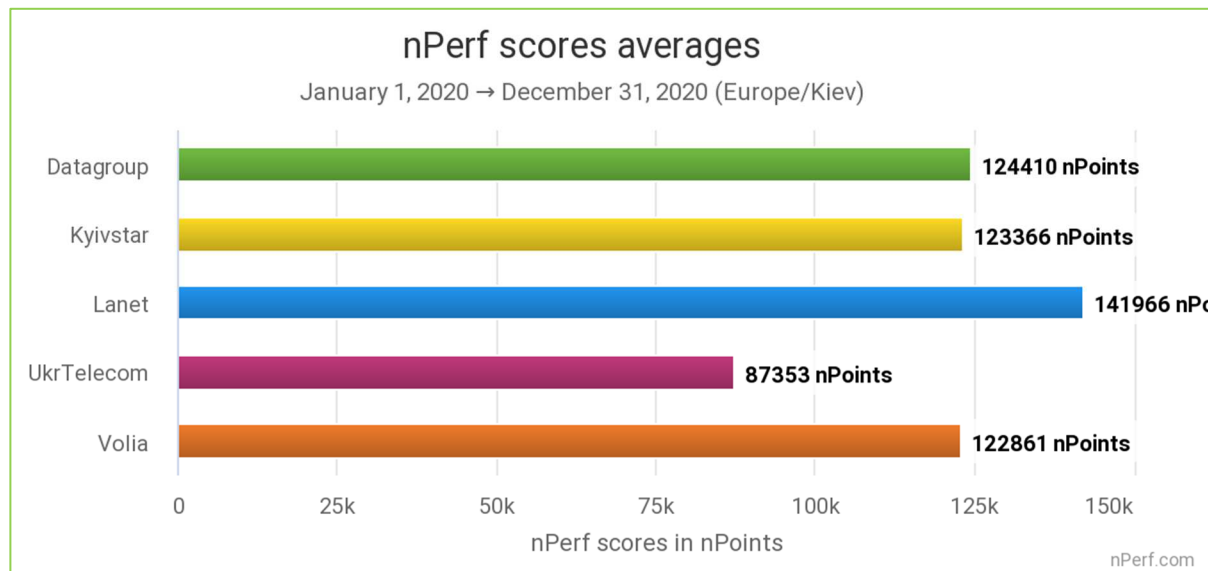
This graph illustrates the ability of providers to maintain a constant latency during the period, regardless of network load (number of connected end-users).

We note that All ISPs have provided stable latencies during the year 2020 and UkrTelecom is far from its competitors.

2.5 nPerf score, all technologies combined

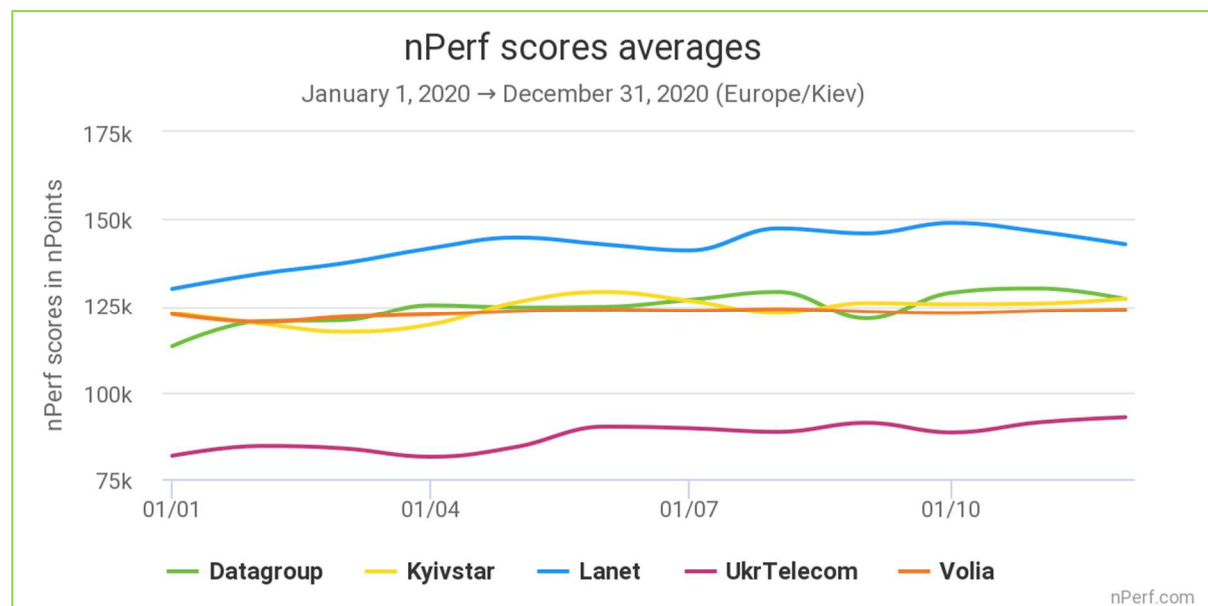
The nPerf score, expressed in nPoints, gives an overall picture of the quality of a connection. It takes into account measured bitrates (2/3 Download + 1/3 Upload) and latency. These values are calculated on a logarithmic scale to better represent the perception of the user.

Thus, this score reflects the overall quality of the connection for mainstream consumer use.



The highest value is the best.

Lanet, the best fixed Internet performance 2020



We note that Lanet is always far ahead of its competitors in 2020.

3 Methodology

3.1 The panel

nPerf offers an Internet speed test application, which can be used for free at www.nPerf.com.

Everyone is free to use nPerf to measure the speed of their Internet connection. All users of the nPerf application form the panel of this study.

In addition, the results from the nPerf speed tests integrated on our partner websites are also included in the panel.

Thus, the nPerf study is based on thousands of tests, making it the study with the largest panel in Ukraine.

3.2 Speed and latency tests

3.2.1 Objectives and operation of the speed and latency test

The purpose of the nPerf Speed Test is to measure the maximum capacity of the data connection in terms of data rates and latency.

To achieve this, nPerf establishes multiple connections simultaneously to saturate the bandwidth to accurately measure it. The speed used for the barometer is the average speed measured by the application.

Speed measurements thus reflect the maximum capacity of the data connection. This rate may not be representative of the user experience experienced during normal use of the Internet, as it is measured only on nPerf servers.

The measured bit rate can be impacted by the quality of the user's local network, especially since the expected flow is high. Thus, for an optical fiber internet connection, a local WiFi or Power-Line connection can greatly reduce performance. However, since these constraints are identical to all market operators, they do not bias the comparison. In addition, the user is made aware of these constraints and invited to use a wired local connection for testing very high speed.

3.2.2 nPerf servers

To ensure maximum user bandwidth at all times, nPerf relies on a network of servers dedicated to this task.

These servers are located with hosts in Ukraine and abroad. nPerf has also installed dedicated servers directly at the main local ISPs to maximize measurement reliability.

Other local providers are welcome to install nPerf servers, that's free!

The total bandwidth available for Ukraine is greater than 40 Gb/s and that for the world is greater than **6 Tb/s** with more than **1300** active nPerf servers!

3.3 Filtering of test results

The results obtained are subject to automatic and manual checks to avoid duplication and to rule out possible abusive or fraudulent use (massive tests, robots ...).

Tests performed on cellular connections (2G, 3G, 4G,5G) are also excluded from this barometer.

3.4 Statistical accuracy

With regard to the total volume of unit tests, the statistical precision used in this publication is:

- ✓ 2% for absolute values

If, for a given indicator, one or more operators have results very close to the best, in the confidence interval defined above, these will be share first place.

4 You too, participate in the nPerf panel!

To participate in the panel, simply test your connection on the website www.nperf.com. For mobile Internet, you can also use the nPerf app, available for free on the Apple AppStore for iPhone and iPad and on Google Play for Android devices.

5 Custom analysis & contact

Do you need further study or want to get the raw data, punctually or automatically, to compile it yourself?

You can contact nPerf via www.nperf.com "Contact Us" section or directly from the mobile app.

Phone contact: +33 482 53 34 11

Address: nPerf SAS, 87 rue de Sèze, 69006 LYON, France

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Stay in touch with us, follow us!

