Barometer of mobile Internet connections in Slovakia

01/01/2024 - 12/31/2024









1. Introducing nPerf



Expert in the telecom network optimization

nPerf is an independent French company based in Lyon (France). For over a decade, nPerf has been a trusted partner for both fixed and mobile operators, providing comprehensive network testing solutions and analysis. Our mission is to accurately measure, evaluate, and enhance the understanding of Internet connectivity around the world.







Test your Internet connection with nPerf!

nPerf allows you to test the quality of your fixed, mobile, or Wi-Fi Internet connections up to 10 Gb/s! Dowload our app or visit our website!







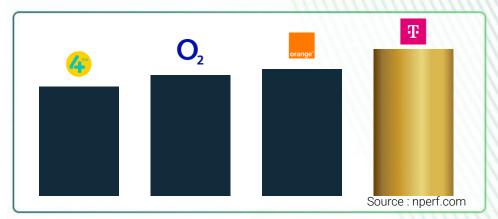
2. Executive Summary



The subscribers of Telekom enjoyed the best mobile Internet performances in 2024.

		4ka	02	Orange	Telekom
•	Download bitrates (Mb/s)	33,17	48,65	74,44	111,10
	Upload bitrates (Mb/s)	12,77	15,47	18,03	29,82
•	Latency (ms)	35,18	30,91	30,31	29,87
	Web browsing (%)	73,27	75,98	74,62	78,05
0:	Youtube streaming (%)	85,19	83,36	80,46	86,67
<u>(U)</u>	nPerf Score (nPoints)	77 965	86 349	90 457	104 758







The subscribers of Telekom enjoyed the best 5G Internet performances in Slovakia in 2024.

	41				
	4ka	02	Orange	Telekom	
Download bitrates (Mb/s)	139,91	83,86	125,83	189,24	
▲ Upload bitrates (Mb/s)	22,99	19,61	24,03	45,91	
d▶ Latency (ms)	29,44	26,72	27,20	24,59	
Web browsing (%)	83,52	81,86	80,41	81,80	
Youtube streaming (%)	92,21	84,79	82,91	88,43	

Source : nperf.com

3. Analysis



Introduction

In 2024, the focus remains on the mobile technology sector, particularly 5G, in the country of Slovakia. Telekom maintains its position as the market leader, showing significant improvements in key performance indicators (KPIs) compared to the previous year. Notably, Telekom is not a new leader, as it also led in 2023. The consistent leadership by Telekom illustrates its strong market presence. Telekom continues to excel across all KPIs, including download speed, upload speed, latency, browsing, and video streaming. Furthermore, Telekom leads in the 5G focus, indicating its dominance in advanced mobile technology. The market shows positive trends with enhancements in both operator performance and technological advancements.

Telekom: Market Leader with Exceptional Performance

For the analyzed period, Telekom emerges as the market leader with exceptional performance. The operator demonstrates a strong global score, maintaining its leadership in download speed, upload speed, and browsing. It also showcases remarkable latency and streaming capabilities. Telekom is the undisputed leader in 5G, solidifying its position as a pioneer in mobile connectivity.

Orange: Excellence in Latency

Orange exhibits excellence in latency. With a competitive global score, Orange stands out in these areas, contributing significantly to its robust market presence. It continues to play a vital role in the mobile network landscape.

02: Significant Improvement in Score

O2 shows a notable improvement in its global score, with a remarkable increase of 14.3%. Despite not being the market leader, O2's progress highlights its dedication to enhancing service quality and customer experience.

4ka: Caching up with the top competitors

4ka achieves an impressive score growth of 21.5%, reflecting substantial improvements in its network performance. Although not leading in specific KPIs, 4ka's overall progress underscores its contribution to the market's competitive dynamics.

Conclusion

Telekom stands out as the market leader, demonstrating superior performance across all key areas, including a strong focus on 5G technology. The market remains competitive, with Orange, O2, and 4ka showing significant strengths in various categories. The positive trends and advancements in mobile technology suggest a promising outlook for the future, driven by the operators' continuous efforts to enhance connectivity and service quality.

4. Methodology



nPerf provides a free application to assess Internet connection quality via its website and mobile apps (Android, iOS). Daily, thousands of people rely on nPerf for speed tests in their country, contributing to a comprehensive crowdsourced database covering all operators.

The study employs a strong filtering method to reflect real customer experiences on a specific network (mobile or fixed line). Measures are taken to prevent probes and measurement robots from affecting the results.

We assess:

Download birate

Indicates the amount of data your connection can receive in one second from the nPerf server. The highest the measured value, the best is the bitrate of your connection.

Upload birate

Indicates the amount of data your connection can send in one second to the nPerf server. The highest the measured value, the best is the bitrate of your connection.

◆▶ Latency (ping)

It indicated the delay a small packet of data requires to make a round-trip from your computer to the nPerf server. The shorter the delay, the most reactive your connection is. The main is the minimum value

Browsing performance

The browsing test assesses the load time of the fully loaded pages, including images, javascript, CSS, and fonts, for the five most popular sites. This indicator reflects the perceived quality by the user.

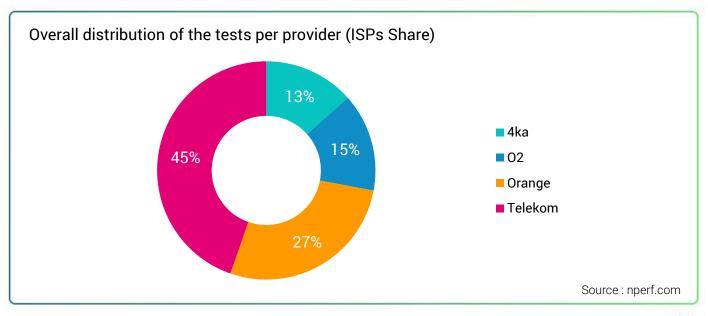
Streaming performance

The video streaming test gauges the load time of a fully loaded video in three resolutions on YouTube, considering stalls during playback. This indicator reflects the perceived quality by the user.

Statistical precision is crucial in accurately determining winners. At nPerf, we prioritize test quality, precise reporting, and transparency. Analyzing a large volume of tests in this study, we've achieved 3% precision for absolute values, highlighting the reliability and accuracy of our data.

For a more comprehensive understanding of the user experience, our report features test results during both Busy hours (6 PM to 11 PM) and Idle hours (the rest of the day). Busy hours, marked by network strain, can impact user experience through congestion. This approach helps in understanding how network performance fluctuates throughout the day.

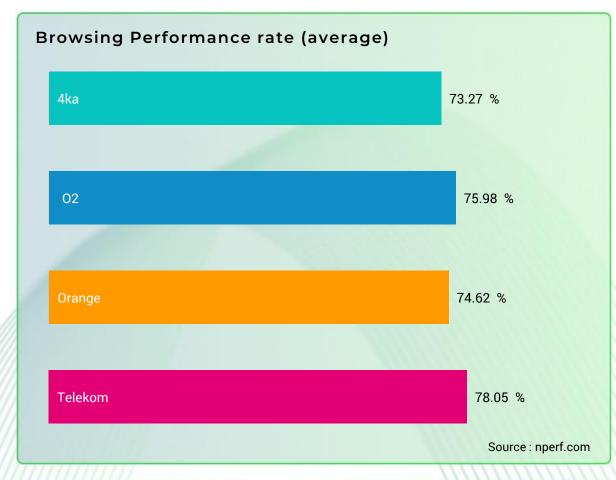
We only include national Internet service providers with test share above 5% share. The chart below shows the overall test distribution for each service provider.



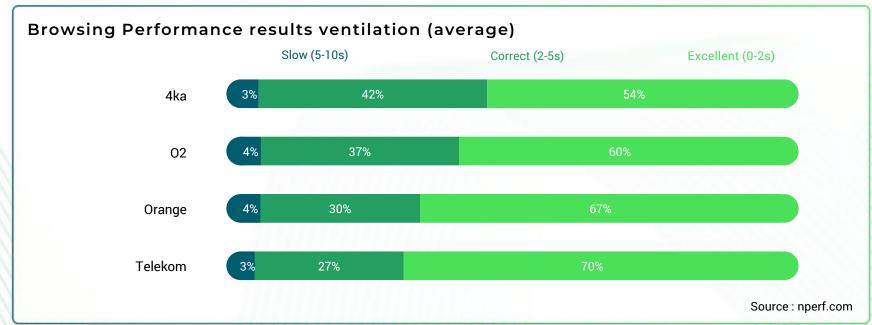


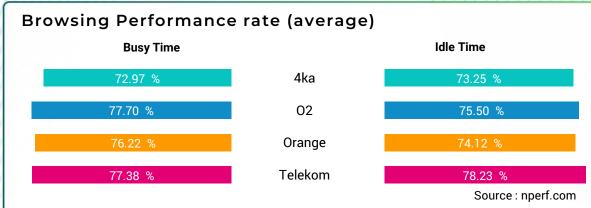
Quality of Experience: Browsing

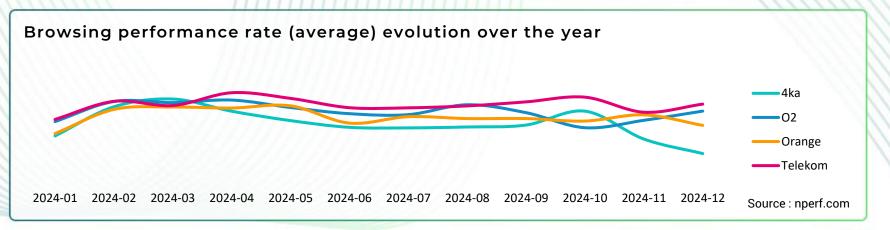




The subscribers of Telekom enjoyed the best mobile Internet Internet browsing performance in 2024.



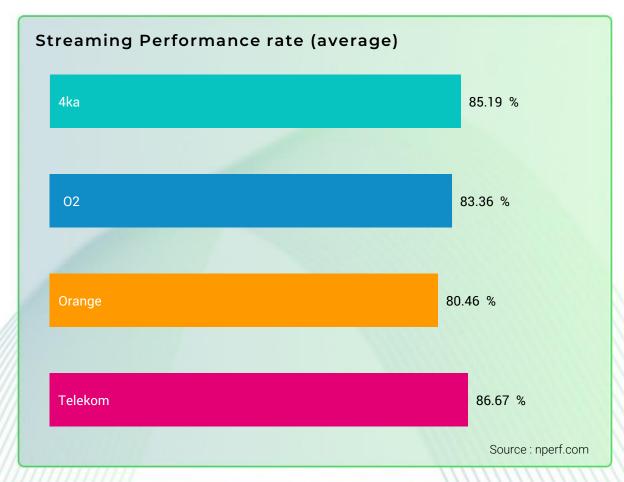




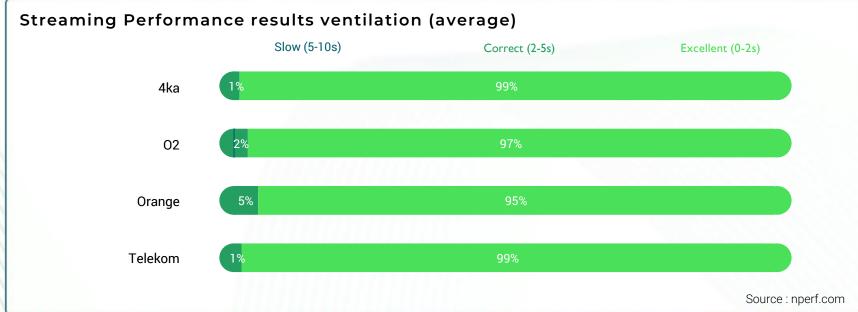


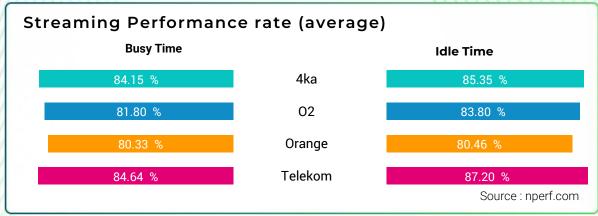
Quality of Experience: Streaming

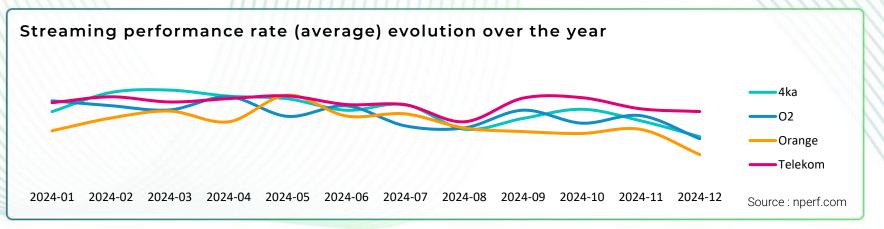




The subscribers of Telekom enjoyed the best mobile Internet streaming performance in 2024.



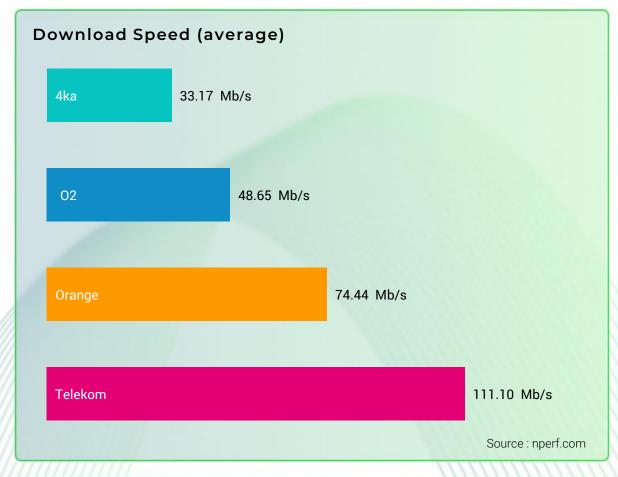




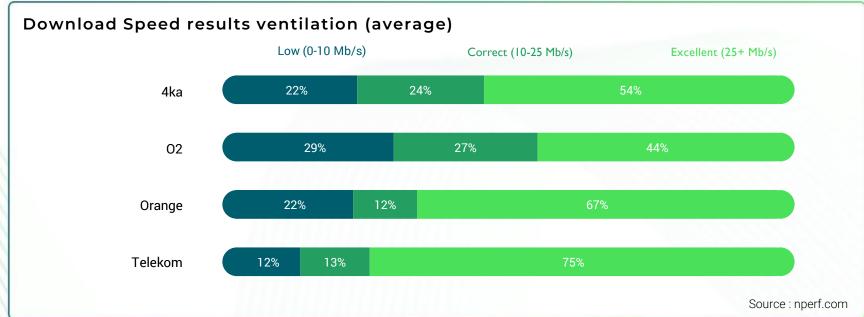


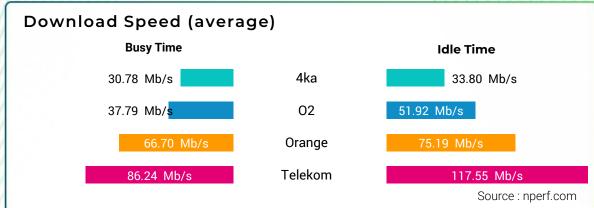
Speed: Download

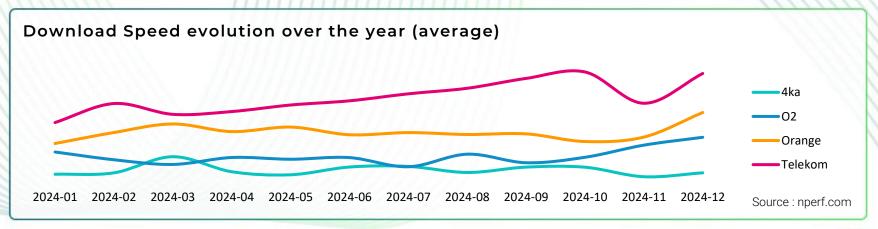




The subscribers of Telekom enjoyed the best average mobile Internet download speed in 2024.



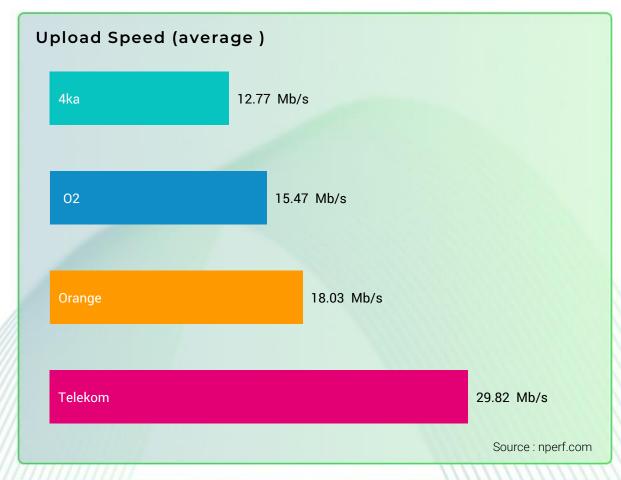




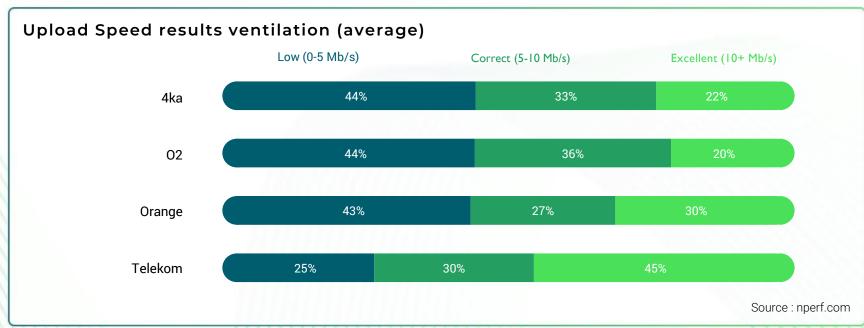


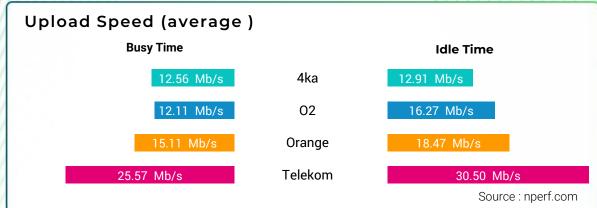
Speed: Upload

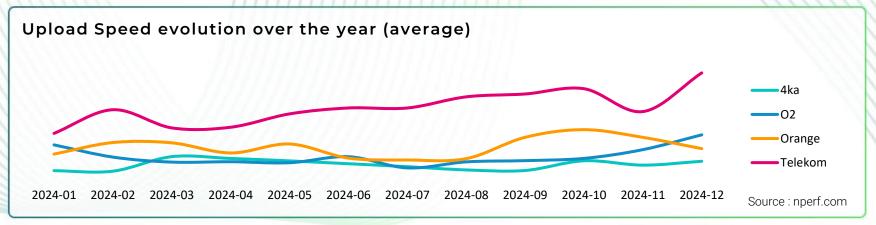




The subscribers of Telekom enjoyed the best average mobile Internet upload speed in 2024.



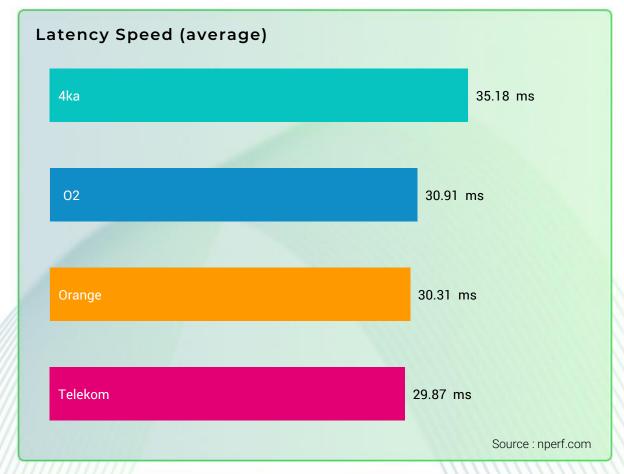




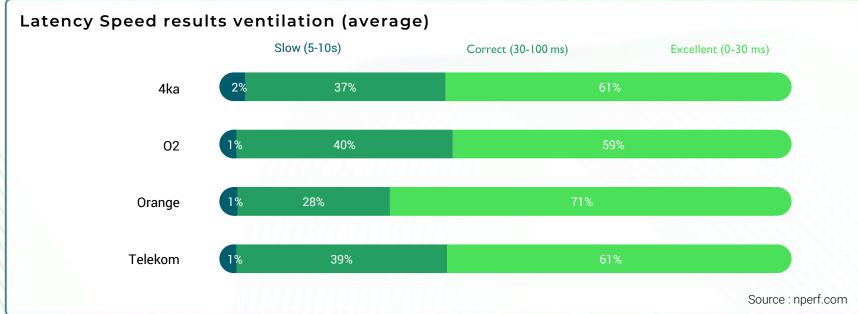


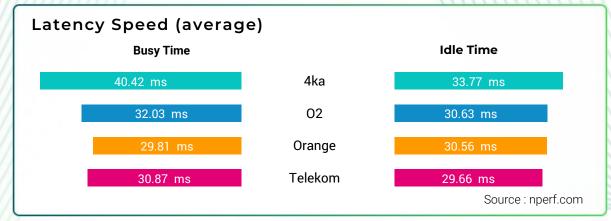
Speed: Latency

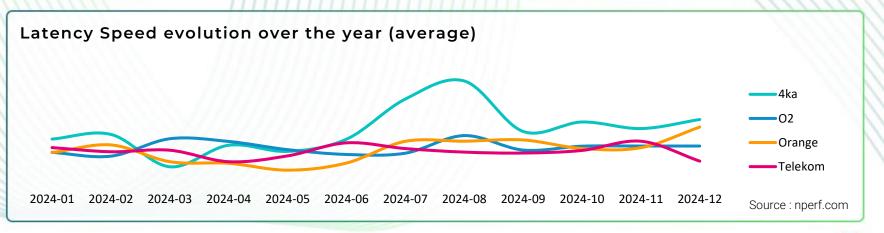




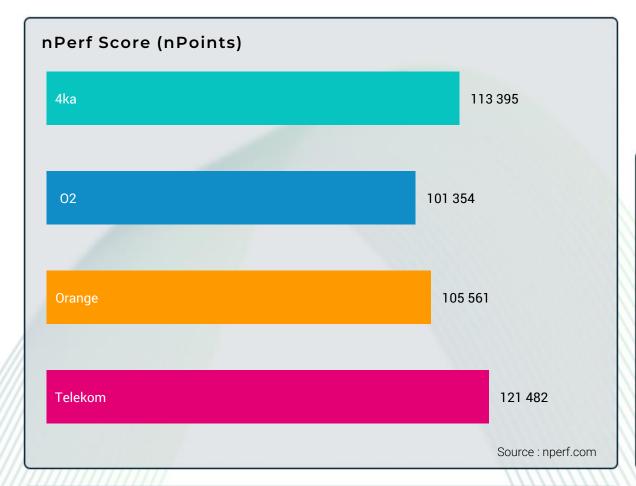
The subscribers of Orange and Telekom enjoyed the best average mobile Internet latency speed in 2024.









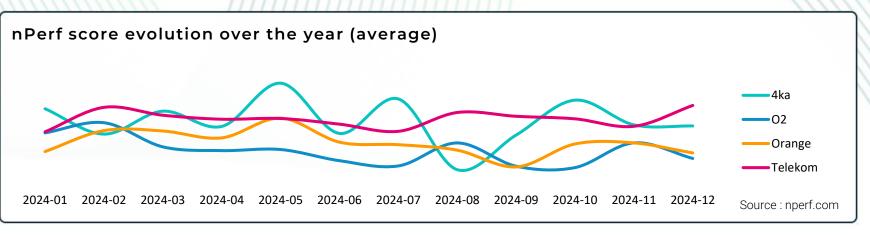


The subscribers of Telekom enjoyed the best 5G Internet performances in 2024.

- Best performances 5G: Telekom
- · Best web browsing performances 5G: 4ka
- Best video streaming performances 5G: 4ka
- Fastest performances (Download) 5G: Telekom
- Fastest performances (Upload) 5G: Telekom
- 5G connections with the lowest latency: Telekom

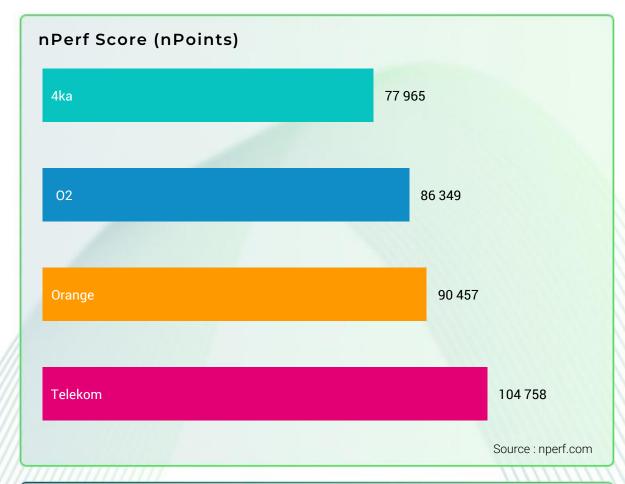
Source: nperf.com





Mobile Internet performance in Slovakia





The subscribers of Telekom enjoyed the best mobile Internet performances in 2024.

The nperf score takes into account the measured bitrates, the latency and the Qoe tests.

The value of the points for the rates and the latency is calculated on a logarithmic scale,

to better represent the perception of the user.

Thus, this score reflects the overall quality of the connection experienced by the user.

Source: nperf.com



