



Barometer of fixed Internet connections in Mexico

01/01/2025 - 12/31/2025



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nPerf**

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**nPerf Network
assessment**

Expert in the telecom network optimization

nPerf is an independent French company based in Lyon (France). For over a decade, nPerf has been a trusted partner for both fixed and mobile operators, providing comprehensive network testing solutions and analysis. Our mission is to accurately measure, evaluate, and enhance the understanding of Internet connectivity around the world.



300k+ tests daily
worldwide.



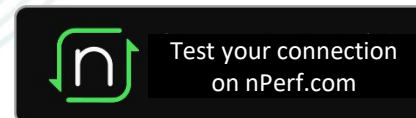
26Md+ coverage
scans in total.



3k+ servers all
around the world.

Test your Internet connection with nPerf!

nPerf allows you to test the quality of your fixed, mobile, or Wi-Fi Internet connections up to 10 Gb/s! Download our app or visit our website!



2. Executive Summary



The subscribers of Totalplay enjoyed the best Fixed Internet performances in 2025 in Mexico.

Fixed Internet performance in Mexico

	Izzi	Megacable	Telmex	<u>Totalplay</u>
▼ Download bitrates (Mb/s)	75.62	117.87	108.85	203.95
▲ Upload bitrates (Mb/s)	31.37	76.76	91.47	143.75
◀▶ Latency (ms)	62.39	14.64	46.62	24.77
🌐 Web browsing (%)	69.32	74.79	71.06	75.46
📺 Youtube streaming (%)	77.10	80.44	78.80	81.06
nPerf Score (nPoints)	79 883	114 999	95 616	119 545

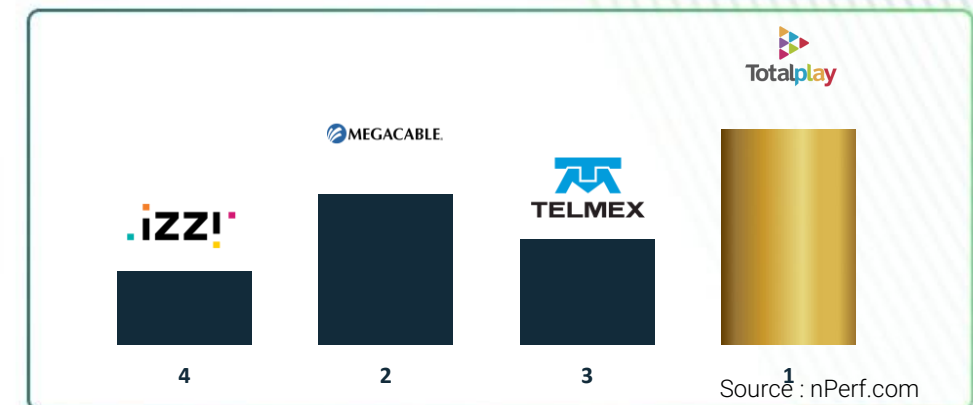
Source : nPerf.com



Best Fixed Internet performance in 2025



Source : nPerf.com



The subscribers of Totalplay enjoyed the best WIFI Internet in 2025 in Mexico.

Fixed Internet performance in Mexico

	Izzi	Megacable	Telmex	<u>Totalplay</u>
▼ Download bitrates (Mb/s)	61.25	95.70	73.19	159.78
▲ Upload bitrates (Mb/s)	19.44	60.98	60.18	105.24
◀▶ Latency (ms)	64.74	13.00	50.39	24.62
🌐 Web browsing (%)	69.77	75.32	71.44	75.88
📺 Youtube streaming (%)	77.31	81.28	79.21	81.56
nPerf Score (nPoints)	74 677	113 249	87 993	115 386

Source : nPerf.com

The subscribers of Megacable and Totalplay enjoyed the best FTTH Internet in 2025 in Mexico.

Fixed Internet performance in Mexico

	Izzi	Megacable	Telmex	Totalplay
▼ Download bitrates (Mb/s)	228.73	278.67	278.22	349.69
▲ Upload bitrates (Mb/s)	254.64	227.12	239.26	280.41
◀▶ Latency (ms)	49.90	10.27	38.28	20.77
🌐 Web browsing (%)	76.53	78.65	80.77	80.22
📺 Youtube streaming (%)	80.56	83.22	86.76	85.49
nPerf Score (nPoints)	114 875	141 057	128 450	140 678

Source : nPerf.com

The Mexican fixed-line Internet sector displays an average score of 102,511 nPoints. Totalplay leads the sector with 119,545 nPoints and dominates download speed, upload speed, browsing and video streaming. The sector is characterized by strong competition, with Megacable sharing the top position ex-aequo on FTTH and delivering optimal latency.

Totalplay: consolidated leadership

Totalplay leads with 119,545 nPoints and dominates WiFi connectivity. The operator achieves the best download speed in the sector (203.95 Mbps), ideal for HD streaming, and the highest upload speed (143.75 Mbps), ensuring quality video conferencing. It leads in browsing (75.46%) and video streaming (81.06%), delivering a balanced user experience. The operator shares the top position ex-aequo with Megacable on FTTH.

Megacable: competitive performances

Megacable ranks second with 114,999 nPoints and delivers the best latency in the sector (14.64 ms), ideal for online gaming and real-time communications. The operator shares the top position ex-aequo with Totalplay on FTTH and achieves solid performances in download speed

(117.87 Mbps, 2nd place). With a strong progression of 5.2%, it demonstrates its sector momentum.

Telmex: efficient upload speed

Telmex ranks third with 95,616 nPoints and achieves the second-best upload speed (91.47 Mbps), ensuring smooth content sharing. The operator displays solid performances in download speed (108.85 Mbps, 3rd place).

Izzi: consistent positioning

Izzi ranks fourth with 79,883 nPoints. The operator maintains its sector position with steady performances across all indicators.

Totalplay consolidates its leadership with balanced performances across all indicators. The sector demonstrates strong competition with multiple operators delivering quality services. Mexican users benefit from increasingly competitive offerings, particularly for streaming and video conferencing experiences.

4. Methodology



nPerf provides a free application to assess Internet connection quality via its website and mobile apps (Android, iOS). Daily, thousands of people rely on nPerf for speed tests in their country, contributing to a comprehensive crowdsourced database covering all operators.

The study employs a strong filtering method to reflect real customer experiences on a specific network (mobile or fixed line). Measures are taken to prevent probes and measurement robots from affecting the results.

We assess:

▼ Download bitrate

Indicates the amount of data your connection can receive in one second from the nPerf server. The highest the measured value, the best is the bitrate of your connection.

▲ Upload bitrate

Indicates the amount of data your connection can send in one second to the nPerf server. The highest the measured value, the best is the bitrate of your connection.

◄► Latency (ping)

It indicated the delay a small packet of data requires to make a round-trip from your computer to the nPerf server. The shorter the delay, the most reactive your connection is. The mean is the minimum value.

🌐 Browsing performance

The browsing test assesses the load time of the fully loaded pages, including images, javascript, CSS, and fonts, for the five most popular sites. This indicator reflects the perceived quality by the user.

📺 Streaming performance

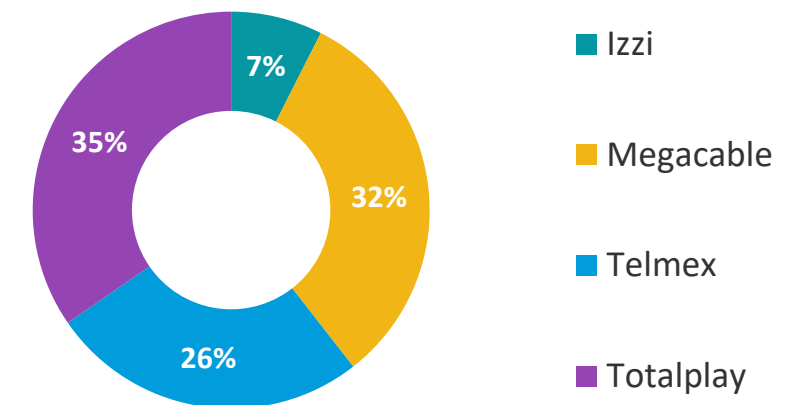
The video streaming test gauges the load time of a fully loaded video in three resolutions on YouTube, considering stalls during playback. This indicator reflects the perceived quality by the user.

Statistical precision is crucial in accurately determining winners. At nPerf, we prioritize test quality, precise reporting, and transparency. Analyzing a large volume of tests in this study, we've achieved 0.6% precision for absolute values and 1% point for percentage-based results, highlighting the reliability and accuracy of our data.

For a more comprehensive understanding of the user experience, our report features test results during both Busy hours (6 PM to 11 PM) and Idle hours (the rest of the day). Busy hours, marked by network strain, can impact user experience through congestion. This approach helps in understanding how network performance fluctuates throughout the day.

We only include national Internet service providers with test share above 5% share. The chart below shows the overall test distribution for each service provider.

Overall distribution of the tests per provider (ISPs Share)



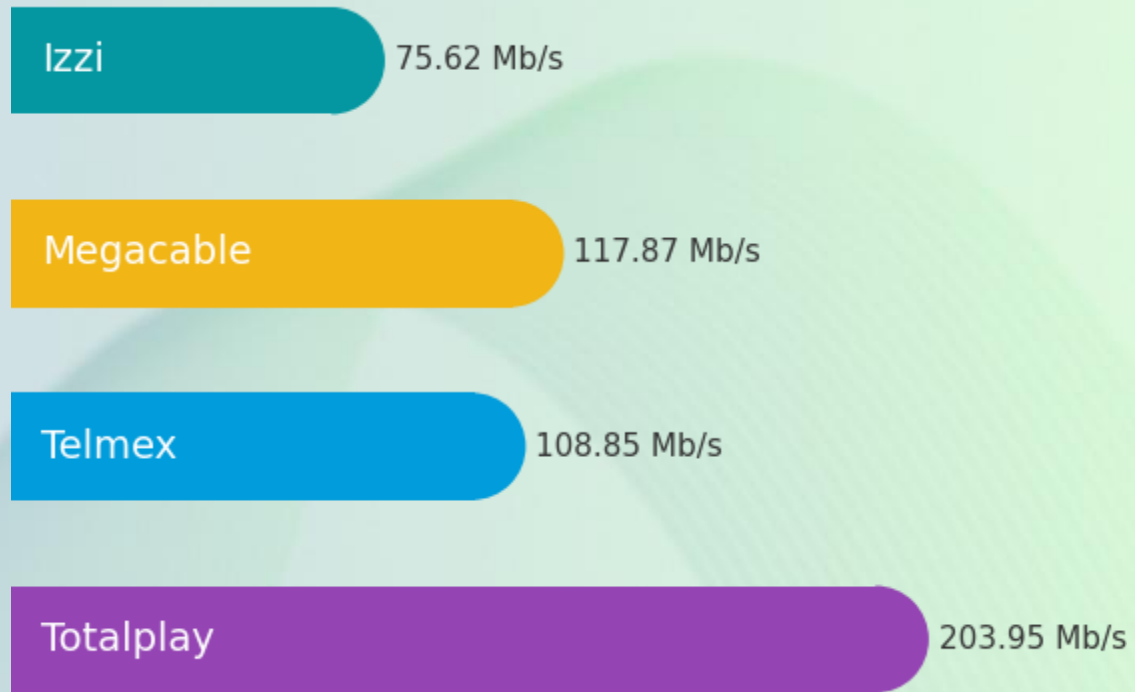
Source : nPerf.com



Download Speed



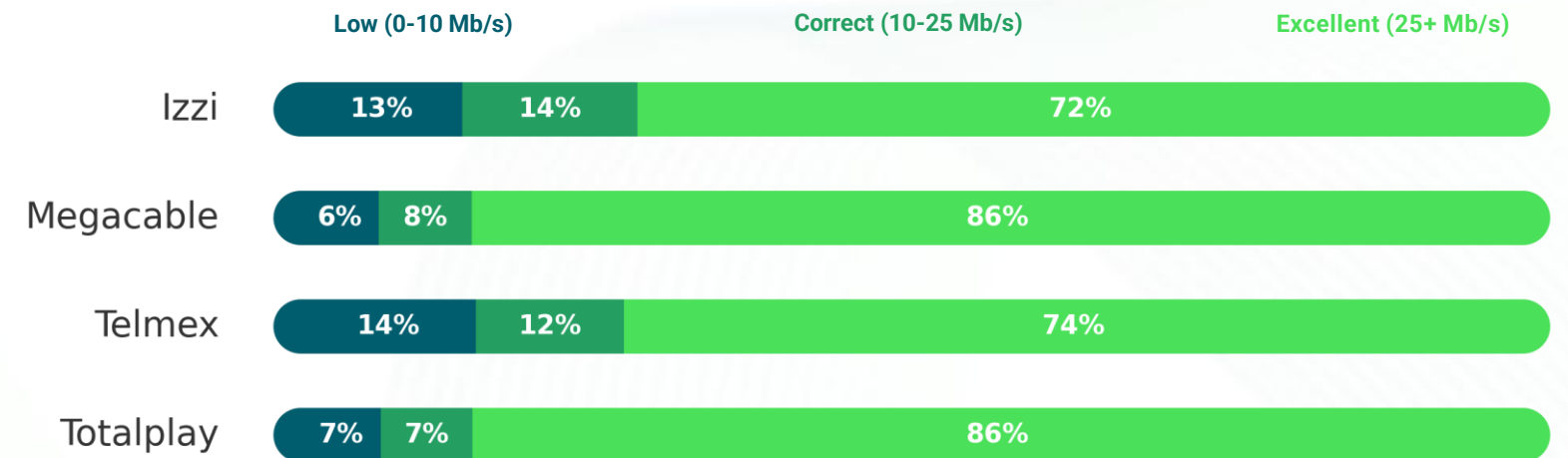
Download Speed (average)



Source : nPerf.com

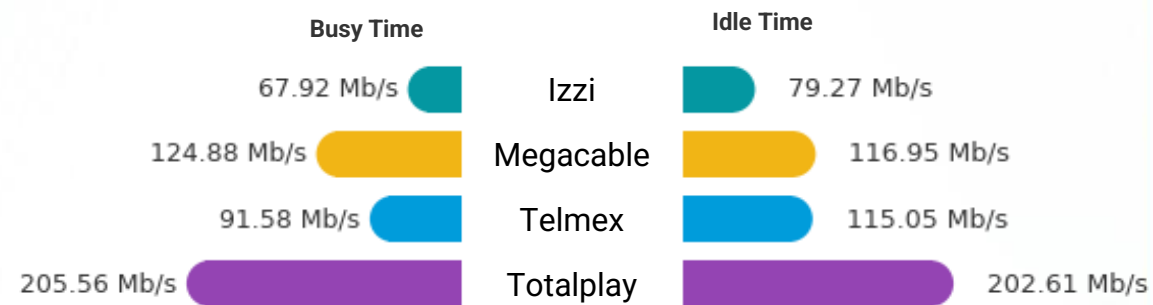
The subscribers of Totalplay enjoyed the best Fixed Internet Download Speed in 2025.

Download Speed results ventilation (average)



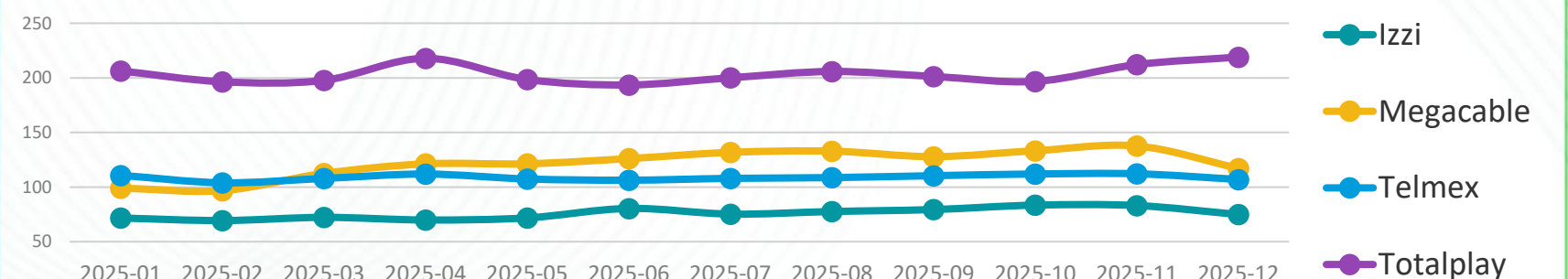
Source : nPerf.com

Download Speed (average)



Source : nPerf.com

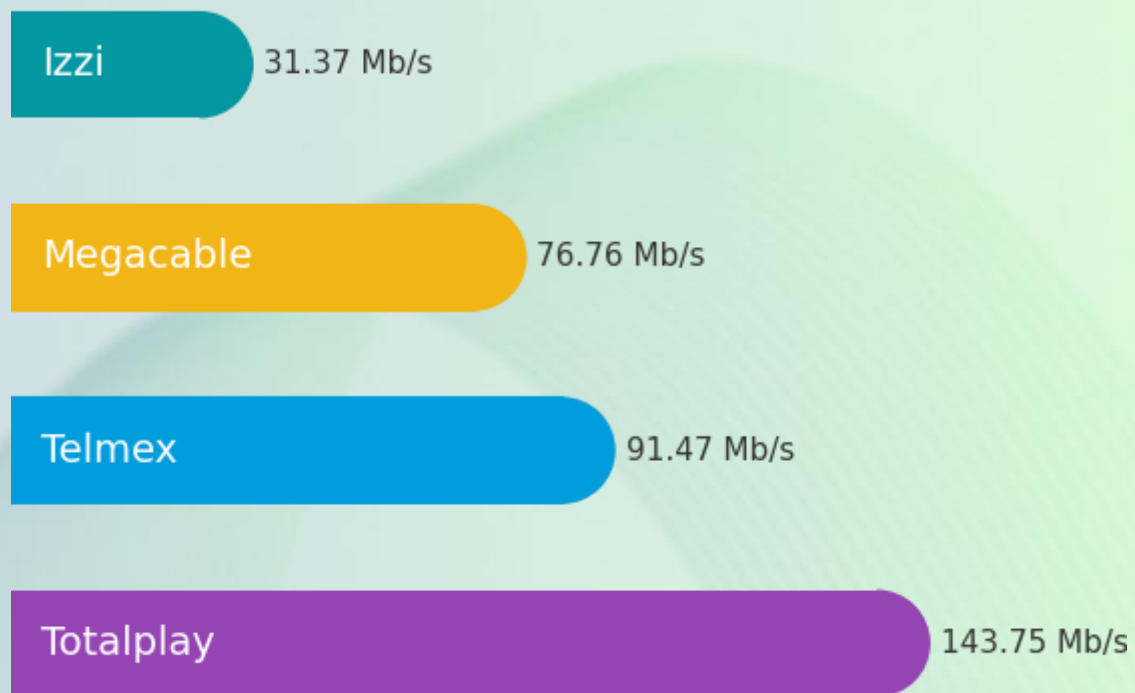
Download Speed evolution over the year (average)



Source : nPerf.com



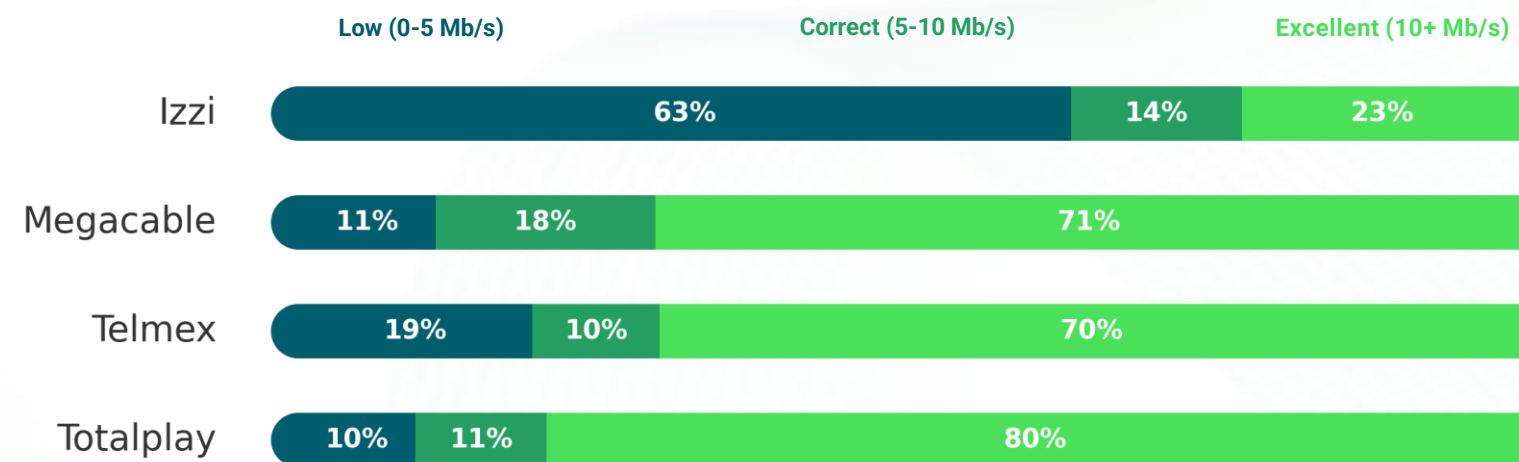
Upload Speed (average)



Source : nPerf.com

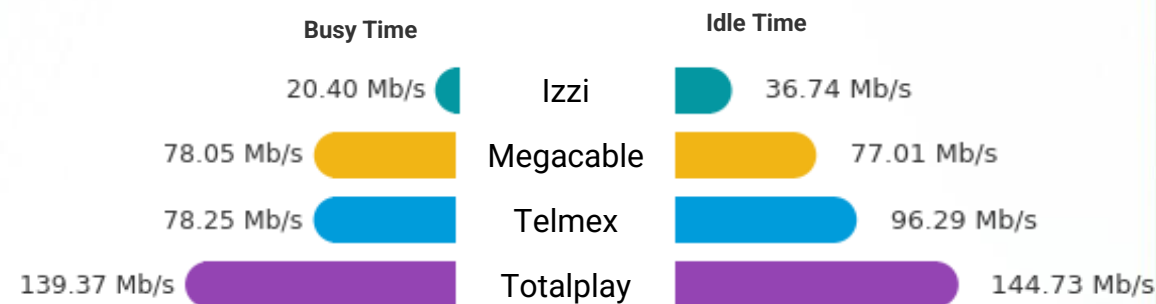
The subscribers of Totalplay enjoyed the best Fixed Internet Upload Speed in 2025.

Upload Speed results ventilation (average)



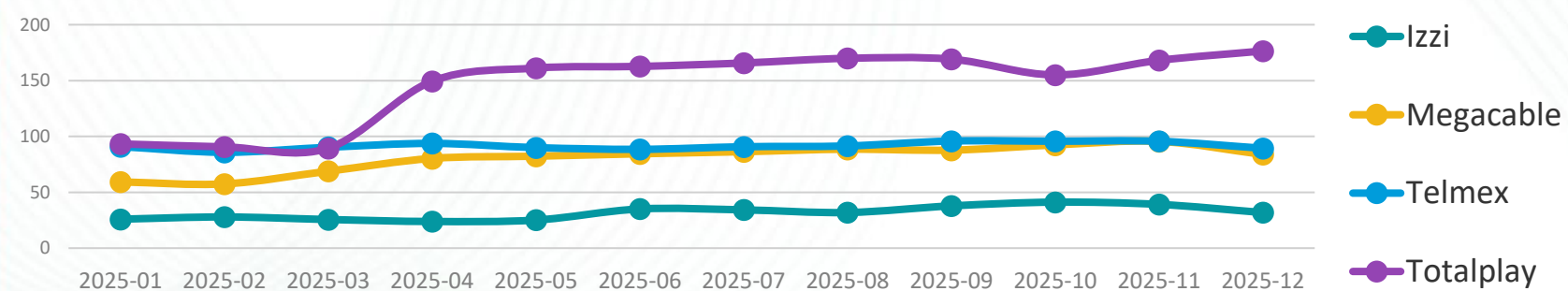
Source : nPerf.com

Upload Speed (average)



Source : nPerf.com

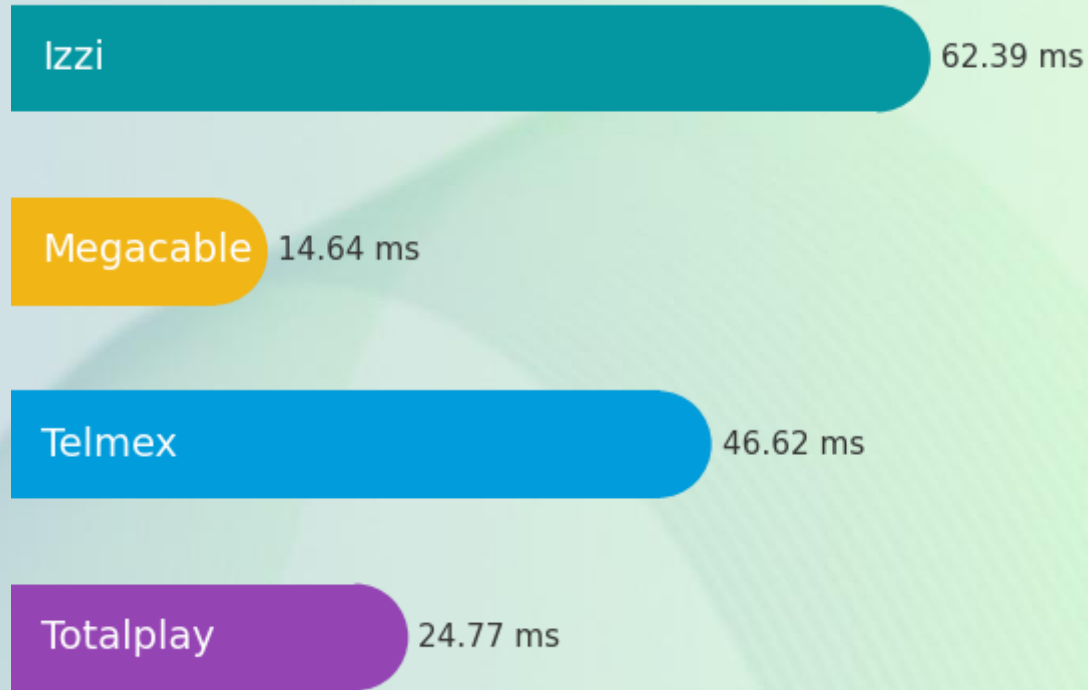
Upload Speed evolution over the year (average)



Source : nPerf.com



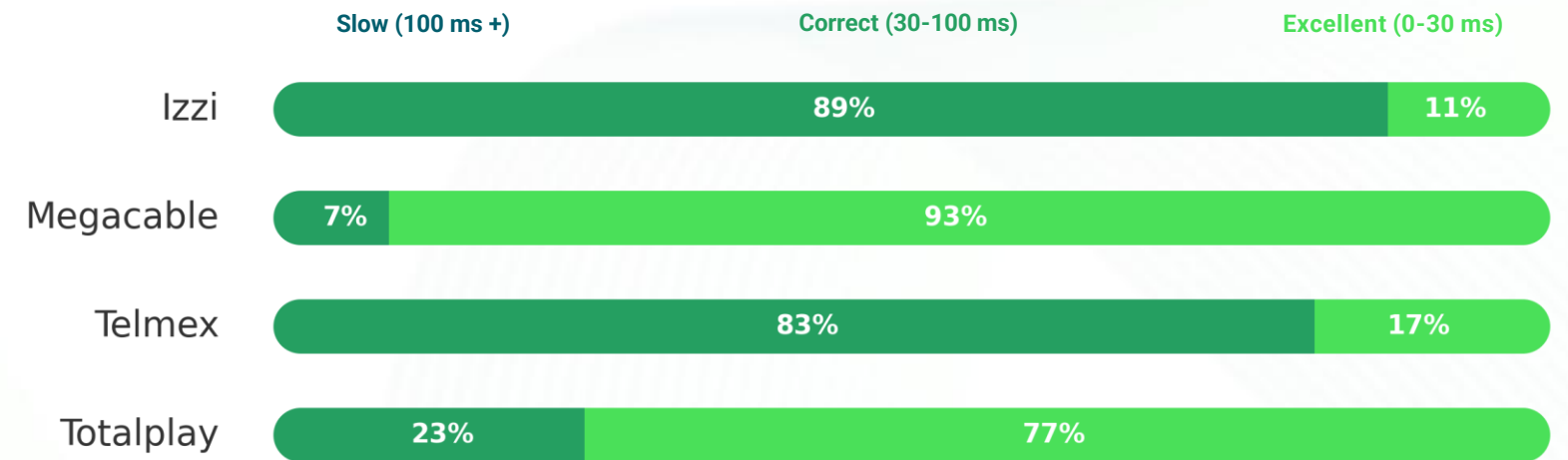
Latency (average)



Source : nPerf.com

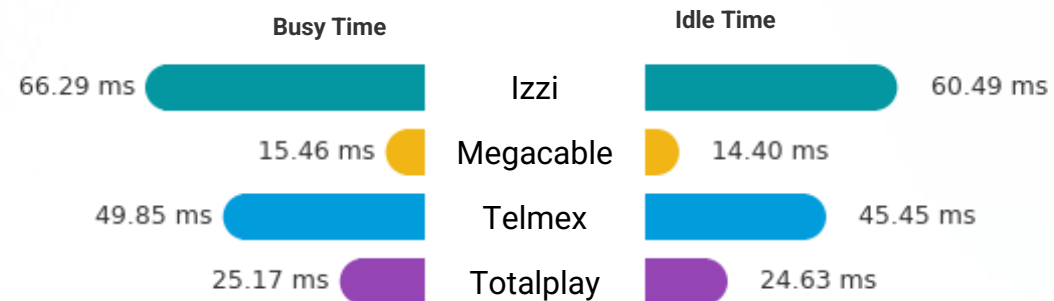
The subscribers of Megacable enjoyed the best Fixed Internet Latency in 2025.

Latency results ventilation (average)



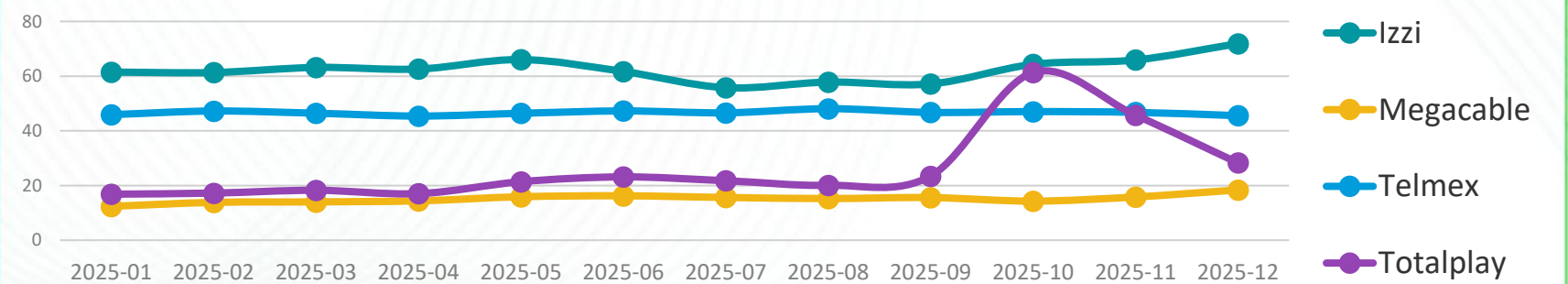
Source : nPerf.com

Latency (average)



Source : nPerf.com

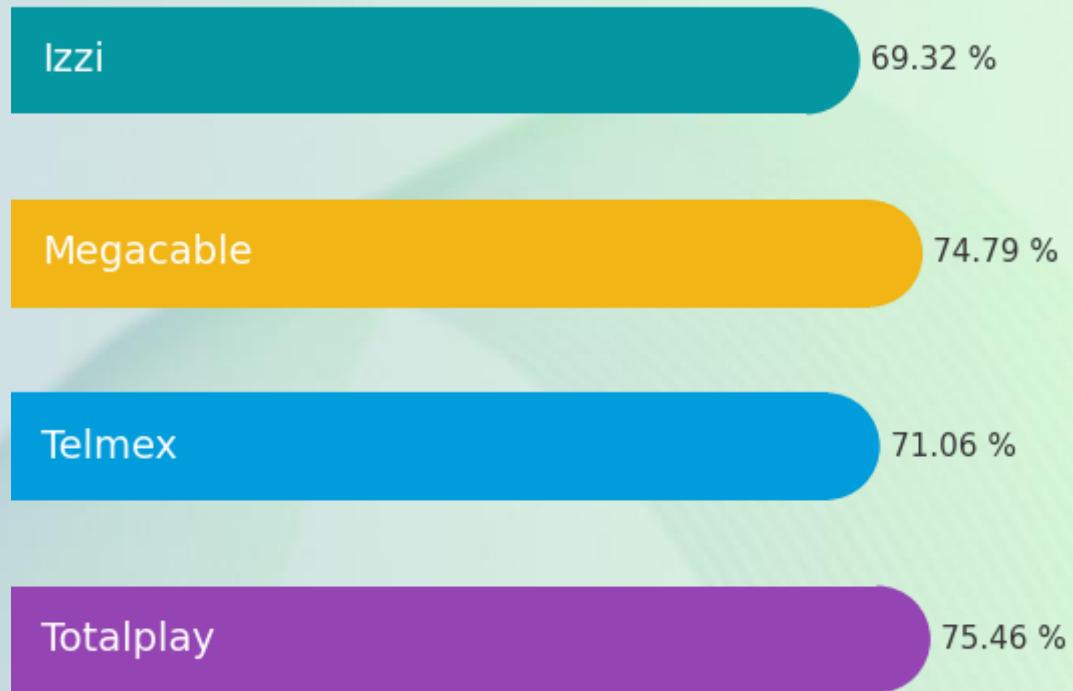
Latency evolution over the year (average)



Source : nPerf.com



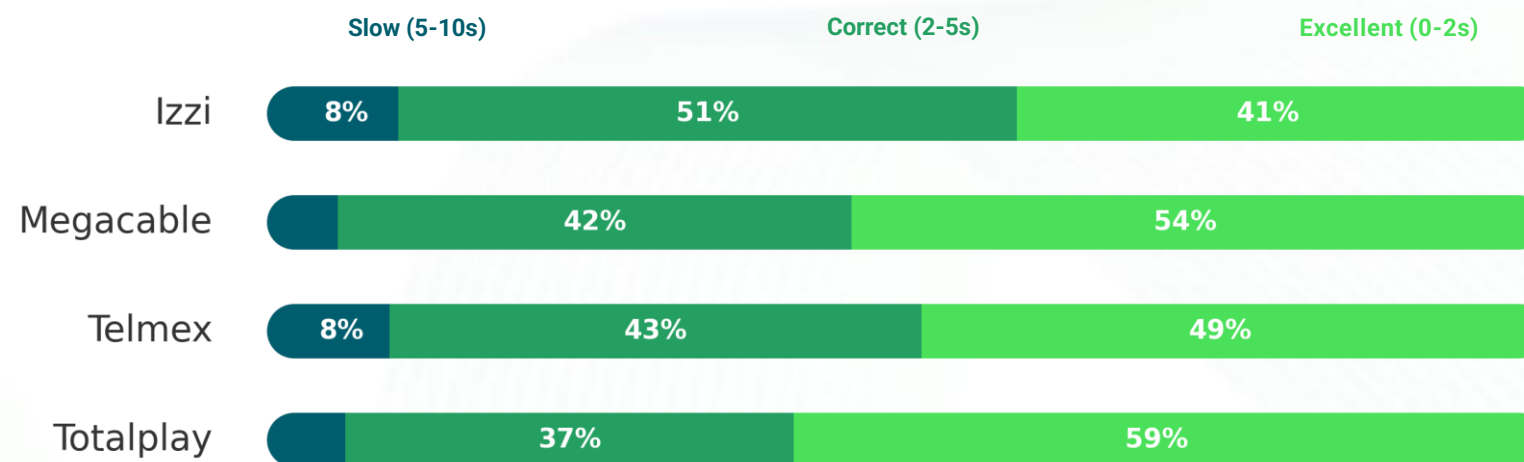
Browsing Performance (average)



Source : nPerf.com

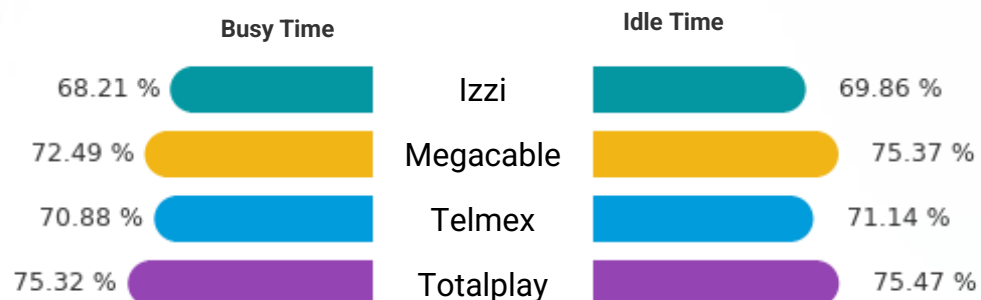
The subscribers of Totalplay enjoyed the best Fixed Internet Browsing Performance in 2025.

Browsing Performance results ventilation (average)



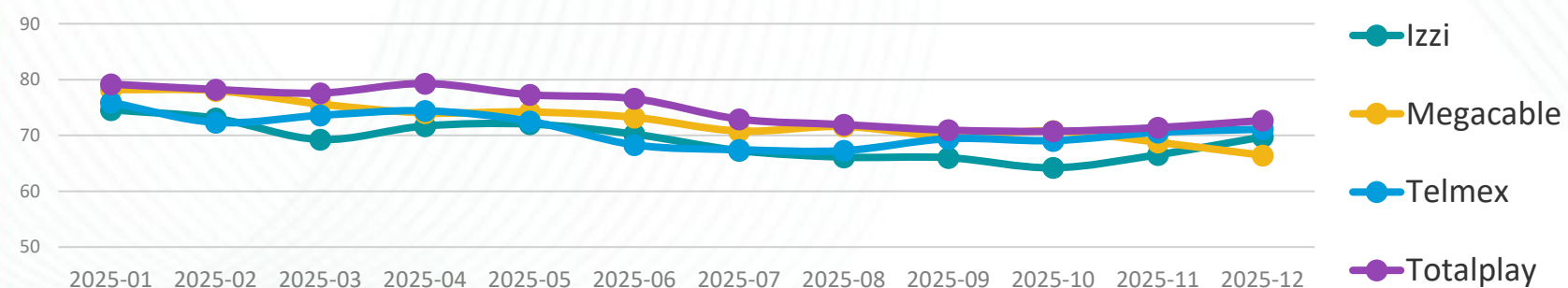
Source : nPerf.com

Browsing Performance (average)



Source : nPerf.com

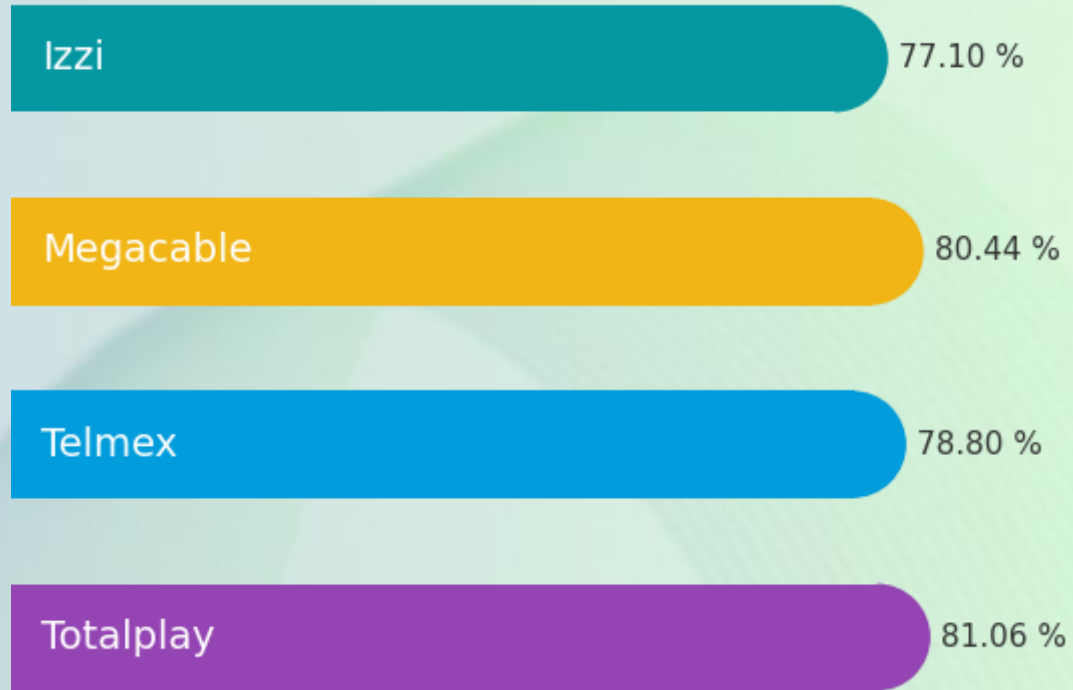
Browsing Performance evolution over the year (average)



Source : nPerf.com



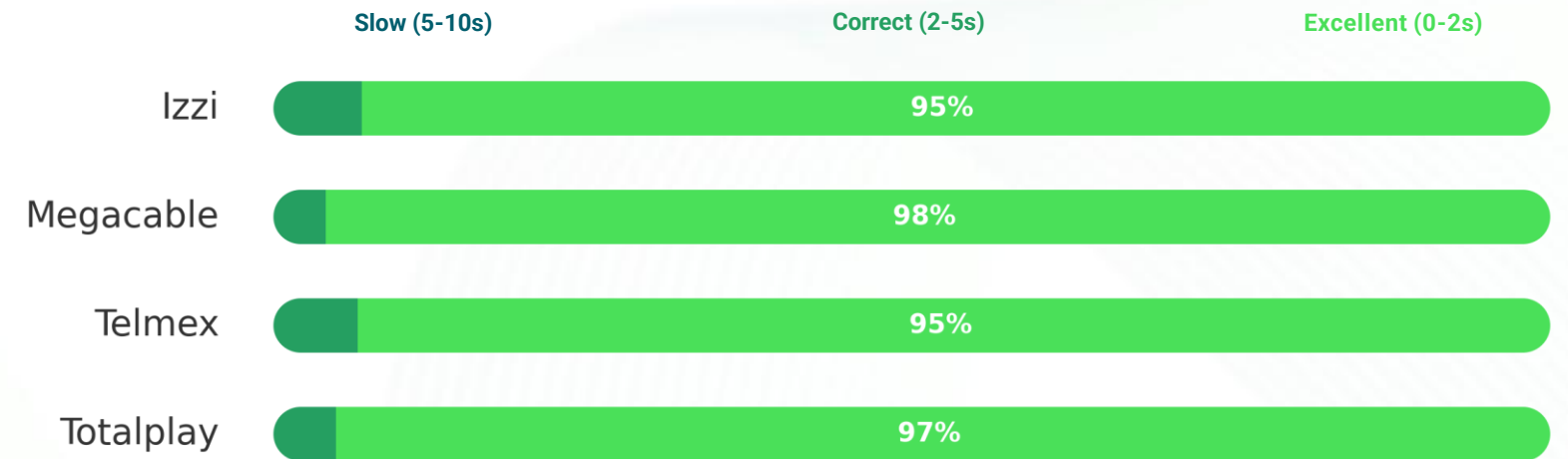
Streaming Performance (average)



Source : nPerf.com

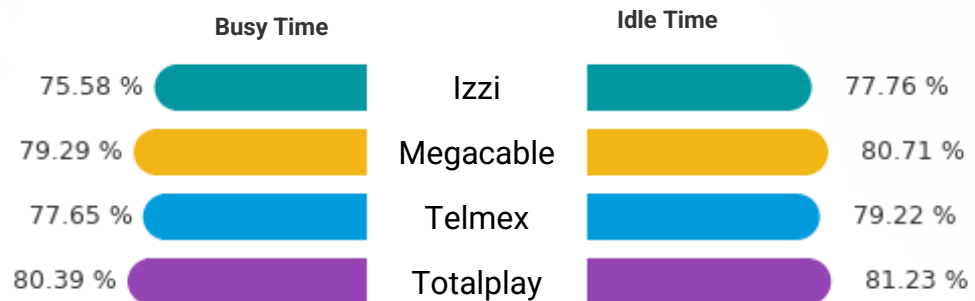
The subscribers of Totalplay enjoyed the best Fixed Internet Streaming Performance in 2025.

Streaming Performance results ventilation (average)



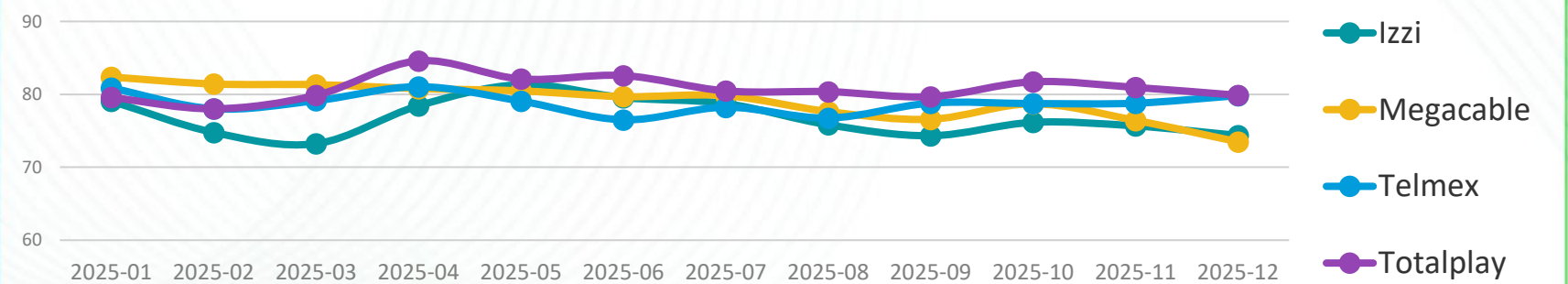
Source : nPerf.com

Streaming Performance (average)



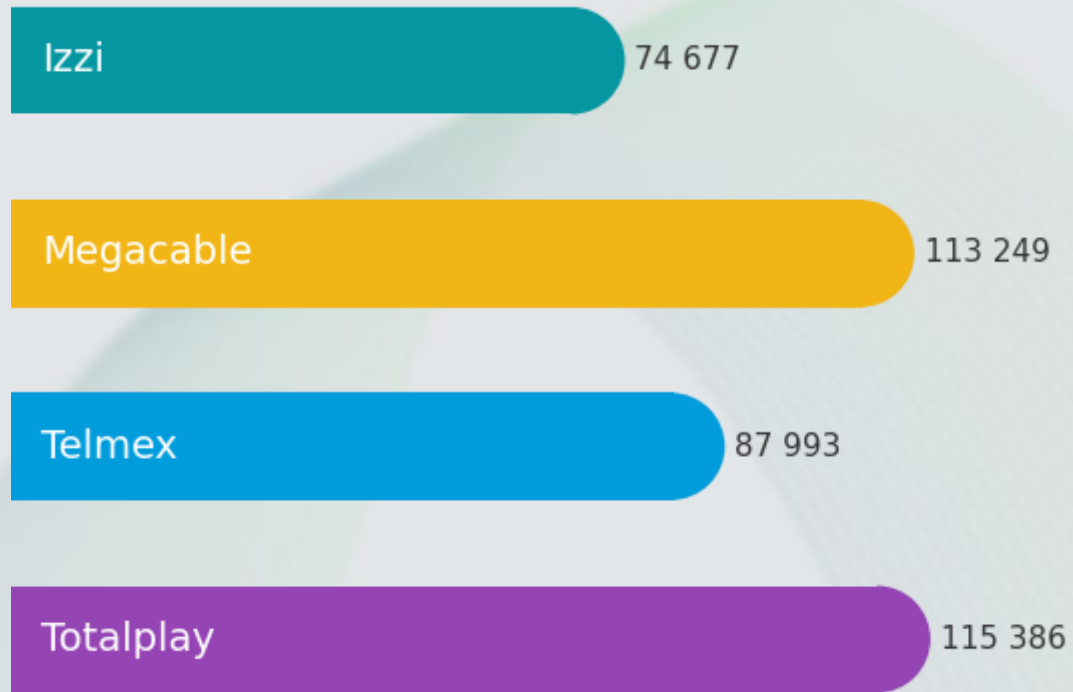
Source : nPerf.com

Streaming Performance evolution over the year (average)



Source : nPerf.com

nPerf QoE nPerf Score (nPoints)



Source : nPerf.com

The subscribers of Totalplay enjoyed the best WIFI Internet in 2025.

Best performances WIFI: Totalplay

Fastest performances (Download Speed) WIFI: Totalplay

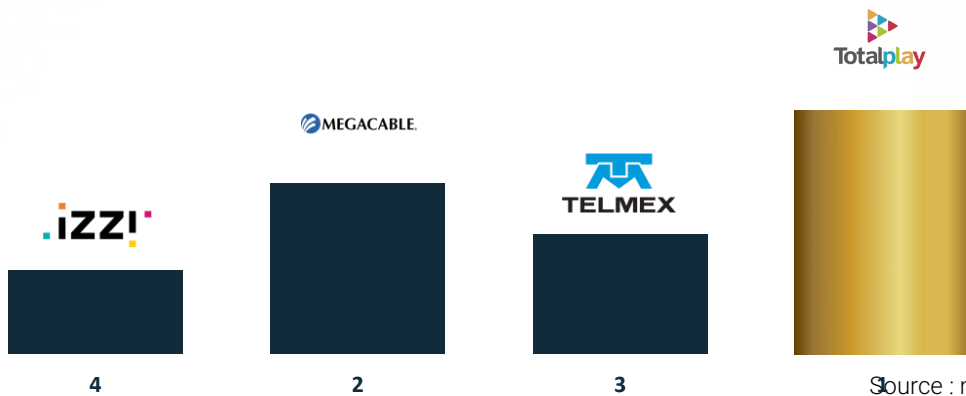
Fastest performances (Upload Speed) WIFI: Totalplay

WIFI connections with the lowest latency: Megacable

Best web browsing performances WIFI: Totalplay

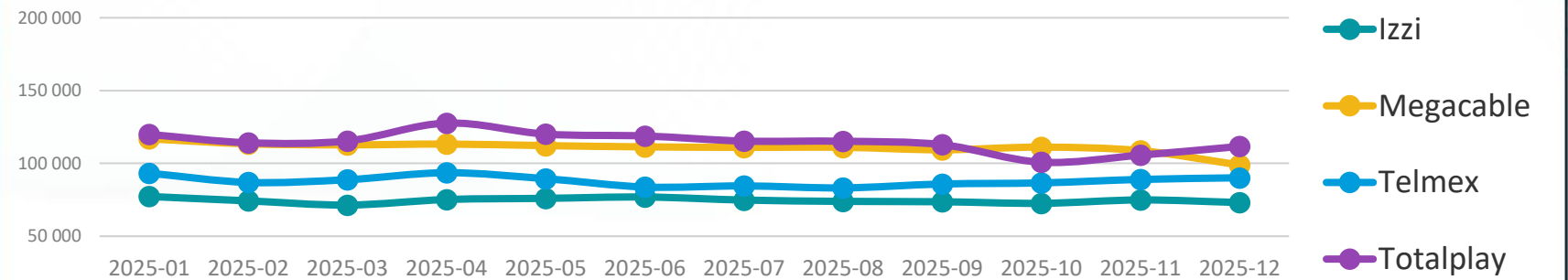
Best streaming performances WIFI: Totalplay

Source : nPerf.com



Source : nPerf.com

nPerf QoE nPerf Score evolution over the year (average)



Source : nPerf.com

nPerf QoE nPerf Score (nPoints)



Source : nPerf.com

The subscribers of Megacable and Totalplay enjoyed the best FTTH Internet in 2025.

Best performances FTTH: Megacable and Totalplay

Fastest performances (Download Speed) FTTH: Totalplay

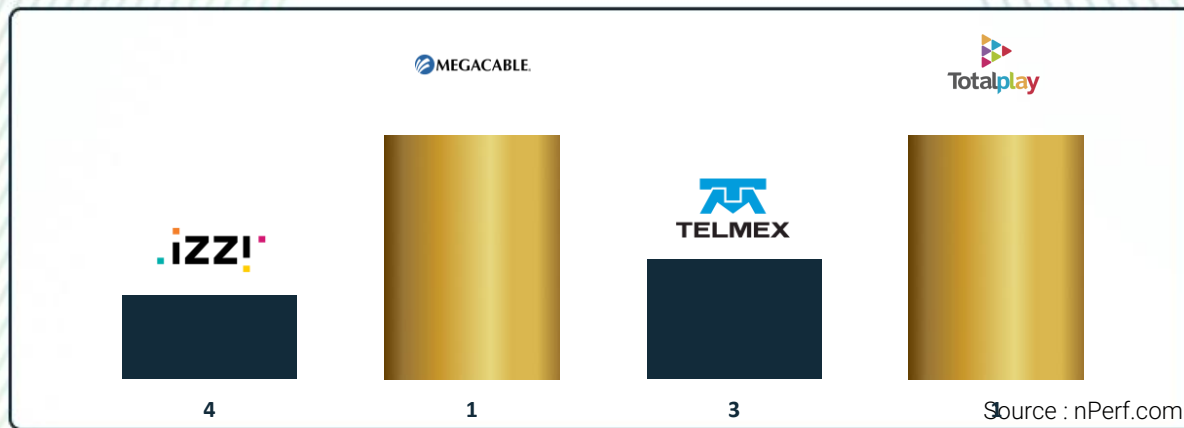
Fastest performances (Upload Speed) FTTH: Totalplay

FTTH connections with the lowest latency: Megacable

Best web browsing performances FTTH: Telmex

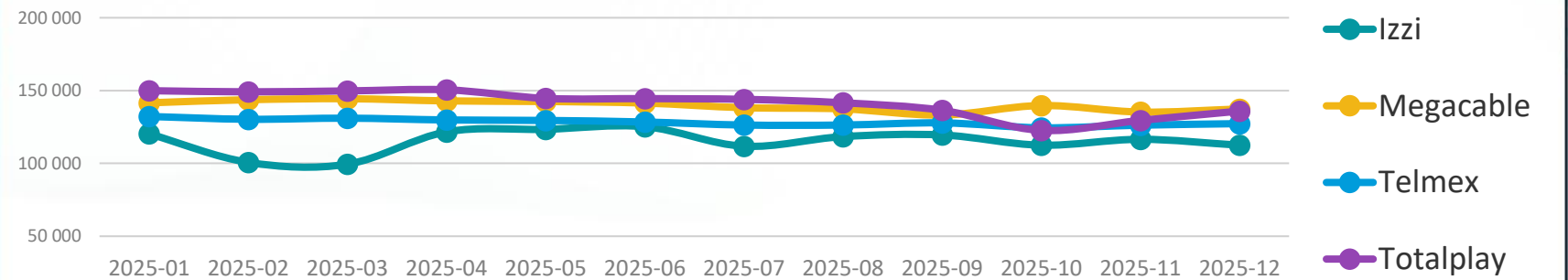
Best streaming performances FTTH: Telmex

Source : nPerf.com



Source : nPerf.com

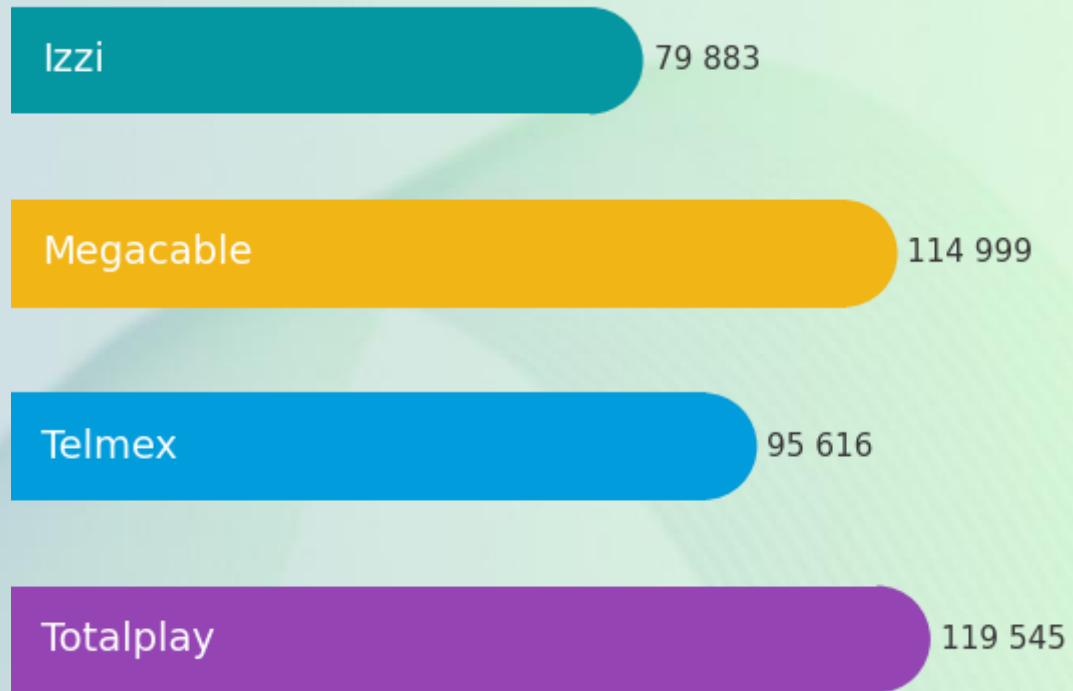
nPerf QoE nPerf Score evolution over the year (average)



Source : nPerf.com



nPerf Score (nPoints)



Source : nPerf.com

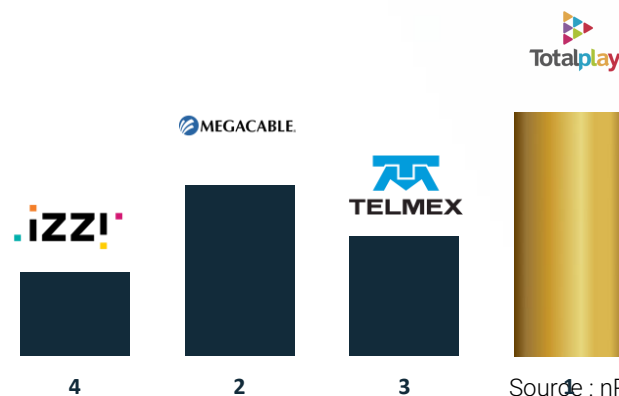
The subscribers of Totalplay enjoyed the best Fixed Internet performances in 2025.

The nPerf score takes into account the measured bitrates, the latency and the QoE tests. The value of the points for the rates and the latency is calculated on a logarithmic scale, to better represent the perception of the user. Thus, this score reflects the overall quality of the connection experienced by the user.

Source : nPerf.com

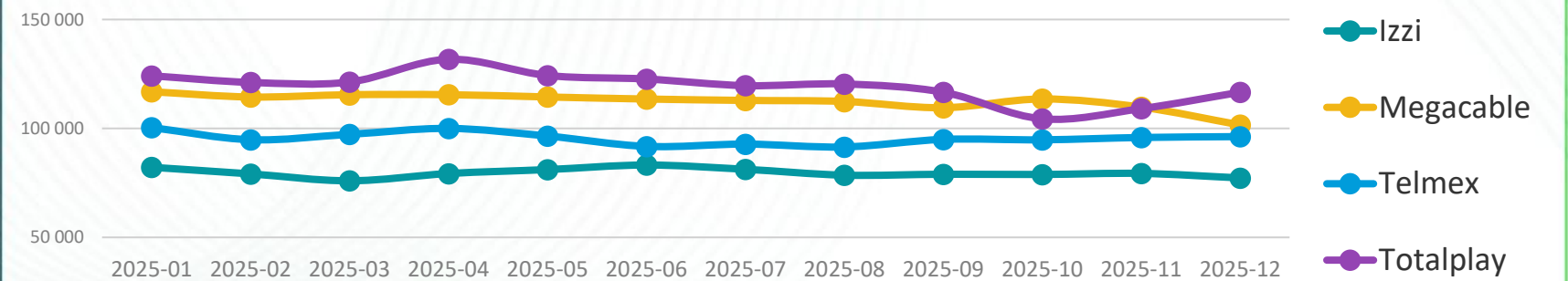


Best Fixed Internet performance in 2025



Source : nPerf.com

nPerf Score evolution over the year (average)



Source : nPerf.com



We qualify your connection