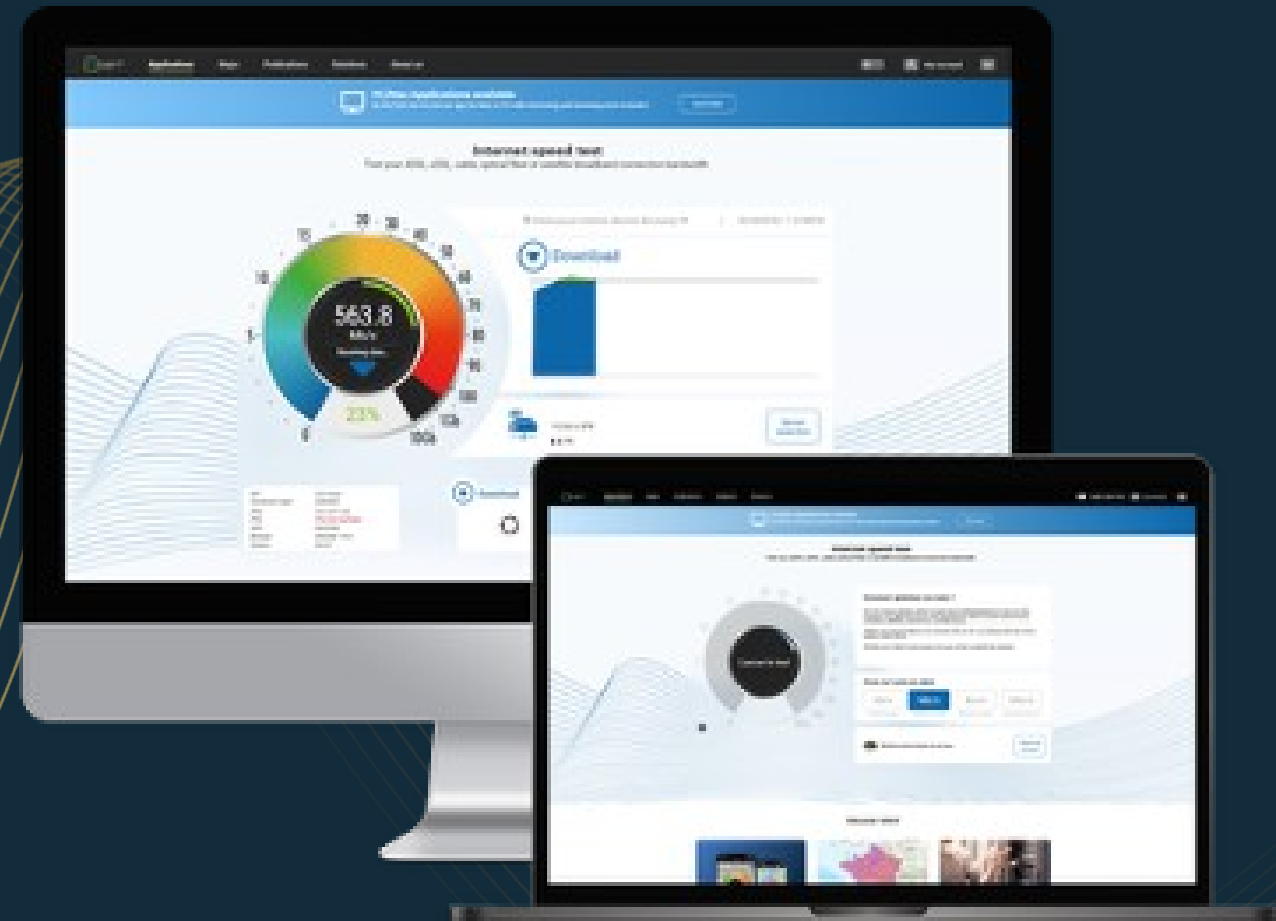




Barometer of fixed Internet connections in Dominican Republic

04/01/2025 - 03/31/2026



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1. Introducing nPerf



An independent authority in network performance

nPerf is an independent French Internet performance measurement platform, powered by real user experience. By turning millions of individual measurements into connectivity insights, nPerf helps operators enhance their networks and contributes to building a faster, more reliable Internet for everyone.

 **300k+** tests daily
worldwide.

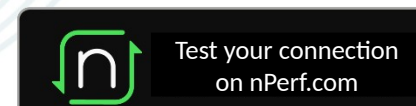
 **26Md+** coverage
scans in total.

 **3k+** servers all
around the world.

A comprehensive suite of tools to measure real-world connectivity

nPerf provides a complete ecosystem of complete measurement tools designed to capture the true quality of fixed, mobile, and Wi-Fi connections with precision, reaching speeds of up to 10 Gbps.

Users test. Operators learn. Everyone benefits.



2. Executive Summary



The subscribers of Claro enjoyed the best Fixed Internet performances in 2026 in Dominican Republic.

Fixed Internet performance in Dominican Republic

	AlticeDo	Claro	Viva
▼ Download bitrates (Mb/s)	83.47	87.78	25.51
▲ Upload bitrates (Mb/s)	23.13	46.37	17.33
◀▶ Latency (ms)	90.38	69.19	62.64
🌐 Web browsing (%)	48.95	50.69	34.43
📺 Youtube streaming (%)	71.97	71.45	51.16
🏆 nPerf Score (nPoints)	62 885	69 129	37 365

Source : nPerf.com

Claro

Best Fixed Internet performance
in 2026



Source : nPerf.com

nPerf Podium



Source : nPerf.com

The subscribers of Claro enjoyed the best WIFI Internet in 2026 in Dominican Republic.

Fixed Internet performance in Dominican Republic

	AlticeDo	Claro	Viva
 Download bitrates (Mb/s)	48.95	63.21	18.24
 Upload bitrates (Mb/s)	17.40	36.42	10.22
 Latency (ms)	90.71	67.43	59.34
 Web browsing (%)	55.01	56.17	41.29
 Youtube streaming (%)	77.05	77.77	64.97
 nPerf Score (nPoints)	61 633	71 294	41 785

Source : nPerf.com

The best fixed-line Internet performances in the Dominican Republic confirm a sector in full acceleration heading into 2026. nPerf's latest barometer reveals a clear hierarchy among the three main fixed-line operators — Claro, AlticeDo, and Viva — while highlighting a shared momentum of improvement across the board, particularly on upload and download speed. The competitive landscape is tightening, and all operators are pushing their networks forward, making this one of the most dynamic periods observed in recent years.

Claro: Undisputed Leader, Built on Consistency

Claro consolidates its position at the top of nPerf's fixed-line barometer in the Dominican Republic, a standing it has maintained with remarkable regularity over time. The operator leads on both Download speed (87.78 Mb/s) and Upload speed (46.37 Mb/s) — a double achievement it now claims for the third consecutive year. This progression is not incidental: Download speed has nearly doubled compared to the previous period (+72%), while Upload speed surged by +98%, reaching levels that clearly distance Claro from its competitors. On WiFi connections specifically, Claro records 63.21 Mb/s in Download and 36.42 Mb/s in Upload, topping both rankings. Its overall score of 69,129 reflects a sustained five-year upward trajectory confirmed by nPerf's data, making Claro not only the current leader but a structurally improving operator.

AlticeDo: Strong Upload Momentum Closes the Gap

AlticeDo ranks second in the overall standings with a score of 62,885, and its trajectory this period is notably positive. The operator records the most striking progression on Upload speed overall: +77% year-over-year, rising from 13.09 Mb/s to 23.13 Mb/s — a significant leap that signals real network investment. On Download speed, AlticeDo reaches 83.47 Mb/s overall, closely trailing Claro and confirming a gradual convergence at the top. Its five-year score trend is consistently upward, reinforcing its credibility as a challenger.

Notably, AlticeDo holds the best Latency figure in the overall ranking at 90.38 ms, though this remains an area where further gains could consolidate its standing. The gap with Claro is narrowing, and nPerf's data confirms the sector is becoming increasingly competitive.

Viva: Remarkable Growth, but Room to Climb

Viva ranks third overall with a score of 37,365, but the story of this period is one of acceleration. The operator achieves the most dramatic Upload speed improvement of any fixed-line operator measured by nPerf in the Dominican Republic this year: +188% overall, jumping from 6.01 Mb/s to 17.33 Mb/s. Download speed also more than doubled, reaching 25.51 Mb/s from 11.34 Mb/s (+125%). Like its competitors, Viva displays a consistent five-year score progression, indicating a network that is genuinely building momentum. That said, the gap with Claro and AlticeDo remains substantial across all KPIs — Download, Upload, Web Browsing (%), and Youtube streaming (%) — and Viva's Latency of 62.64 ms is actually the best among all three operators overall, a quality asset that deserves to be highlighted.

What's Next: A Sector to Watch in 2027

The Dominican Republic's fixed-line sector is entering a period of intensified competition. Claro must maintain its leadership on Download and Upload speed while improving its Latency performance, which currently lags behind both rivals overall. AlticeDo should accelerate its Upload gains and push further on Download to close the remaining gap with Claro, while working on Web Browsing (%) scores where it trails. Viva, despite spectacular growth rates, needs to sustain this momentum and translate raw speed improvements into a more competitive overall score — particularly on Youtube streaming (%) and Web Browsing (%), where it currently finishes last. The next nPerf barometer cycle will be decisive in determining whether the convergence observed this year marks the beginning of a genuine three-way race.

4. Methodology



nPerf provides a free application to assess Internet connection quality via its website and mobile apps (Android, iOS). Daily, thousands of people rely on nPerf for speed tests in their country, contributing to a comprehensive crowdsourced database covering all operators.

The study employs a strong filtering method to reflect real customer experiences on a specific network (mobile or fixed line). Measures are taken to prevent probes and measurement robots from affecting the results.

We assess:

▼ Download bitrate

Indicates the amount of data your connection can receive in one second from the nPerf server. The highest the measured value, the best is the bitrate of your connection.

▲ Upload bitrate

Indicates the amount of data your connection can send in one second to the nPerf server. The highest the measured value, the best is the bitrate of your connection.

◄► Latency (ping)

It indicated the delay a small packet of data requires to make a round-trip from your computer to the nPerf server. The shorter the delay, the most reactive your connection is. The mean is the minimum value.

🌐 Browsing performance

The browsing test assesses the load time of the fully loaded pages, including images, javascript, CSS, and fonts, for the five most popular sites. This indicator reflects the perceived quality by the user.

📺 Streaming performance

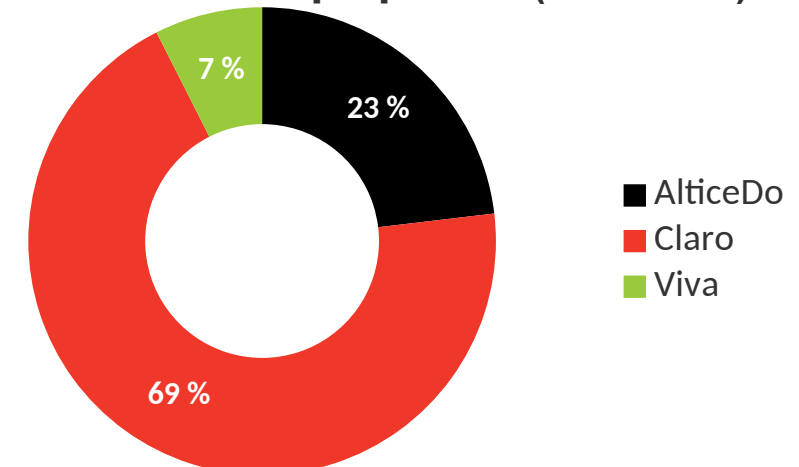
The video streaming test gauges the load time of a fully loaded video in three resolutions on YouTube, considering stalls during playback. This indicator reflects the perceived quality by the user.

Statistical precision is crucial in accurately determining winners. At nPerf, we prioritize test quality, precise reporting, and transparency. Analyzing a large volume of tests in this study, we've achieved 1.5% precision for absolute values and 1% point for percentage-based results, highlighting the reliability and accuracy of our data.

For a more comprehensive understanding of the user experience, our report takes into account test results during both Busy Hours (6 PM to 11 PM) and Idle Hours (the rest of the day). Busy Hours, marked by network strain, can impact user experience through congestion. This approach helps in understanding how network performance fluctuates throughout the day.

We only include national Internet service providers with test share above 5% share. The chart below shows the overall test distribution for each service provider.

Overall distribution of the tests per provider (ISPs Share)



Source : nPerf.com



Download Speed



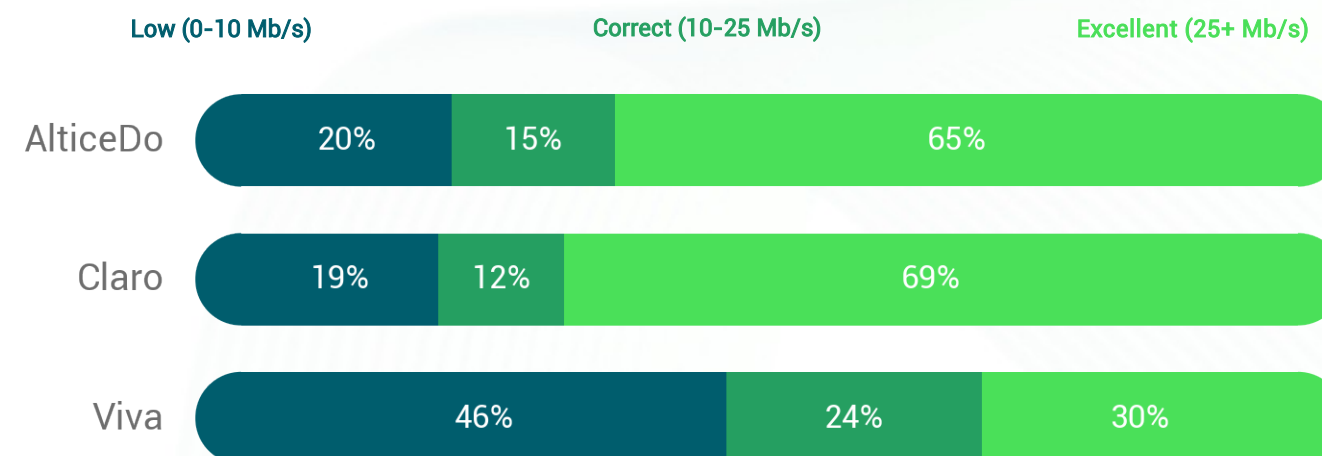
Download Speed (average)



Source : nPerf.com

The subscribers of Claro enjoyed the best Fixed Internet Download Speed in 2026.

Download Speed results distribution (average)



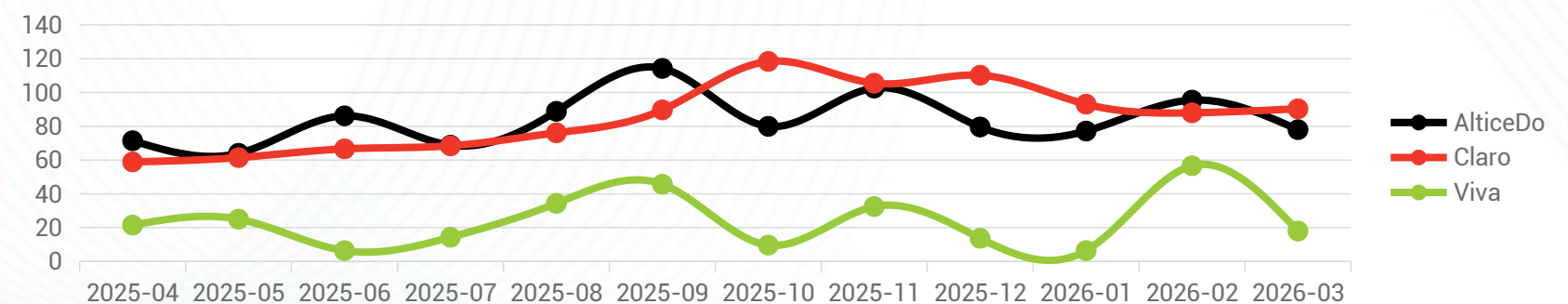
Source : nPerf.com

Download Speed (average)



Source : nPerf.com

Download Speed evolution over the year (average)



Source : nPerf.com



Upload Speed



Upload Speed (average)

AlticeDo

23.13 Mb/s

Claro

46.37 Mb/s

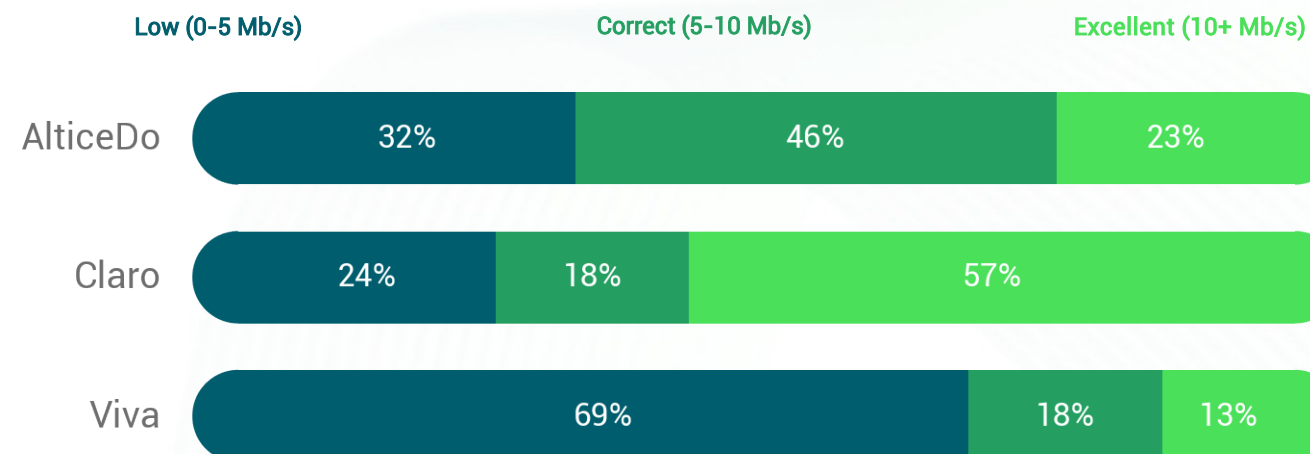
Viva

17.33 Mb/s

Source : nPerf.com

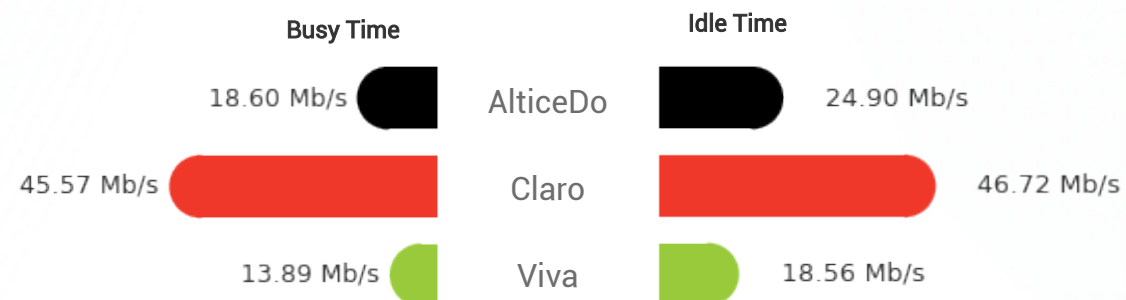
The subscribers of Claro enjoyed the best Fixed Internet Upload Speed in 2026.

Upload Speed results distribution (average)



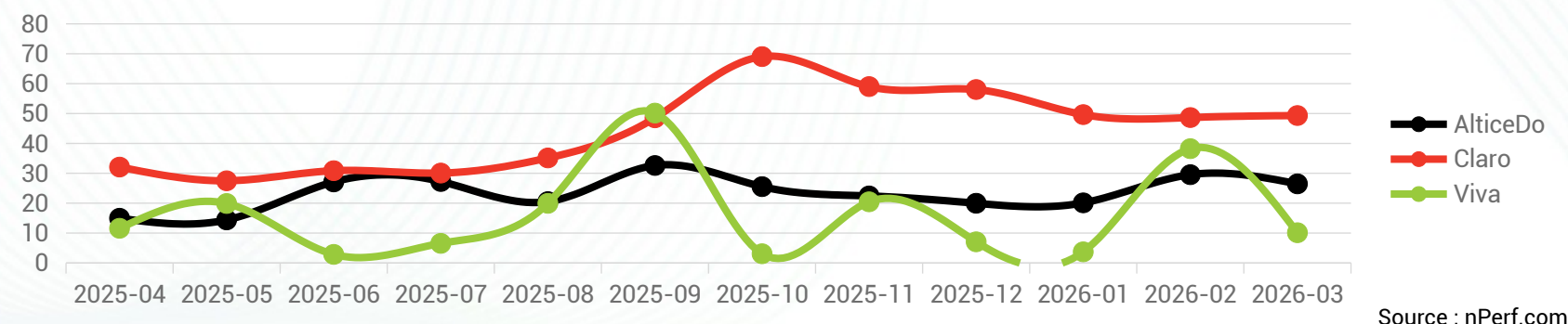
Source : nPerf.com

Upload Speed (average)



Source : nPerf.com

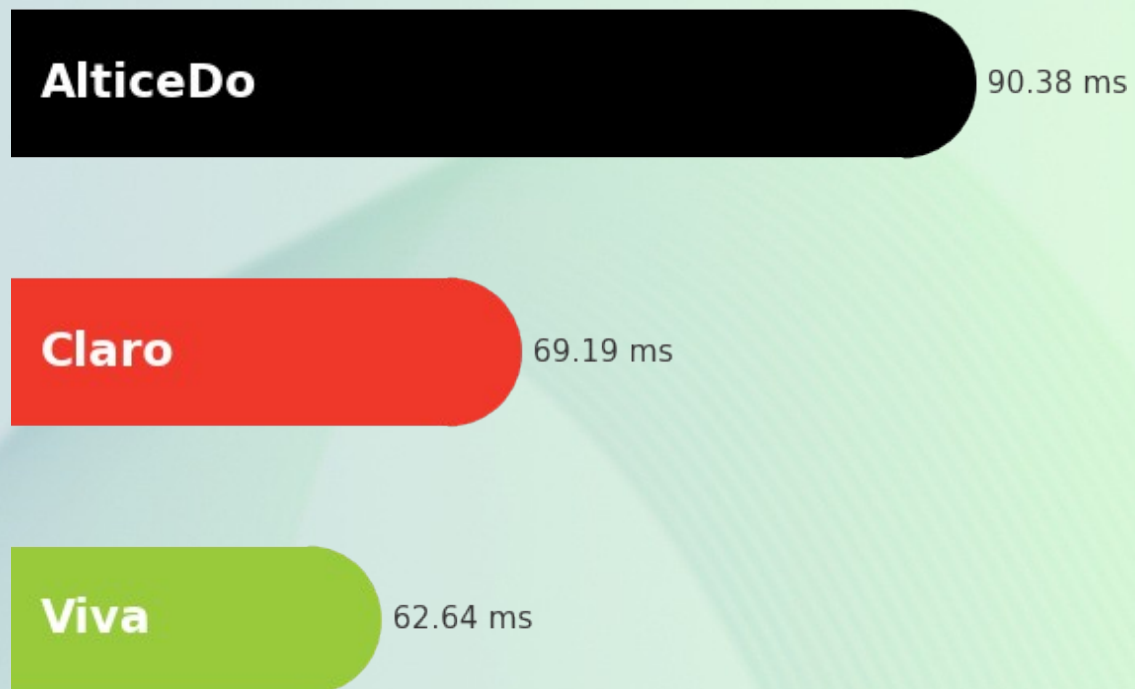
Upload Speed evolution over the year (average)



Source : nPerf.com



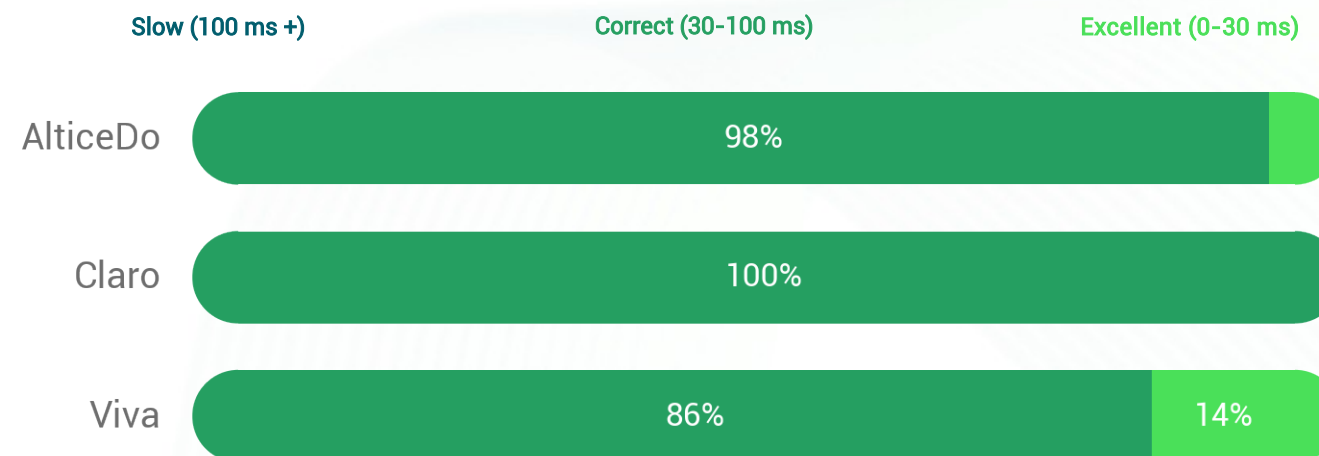
Latency (average)



Source : nPerf.com

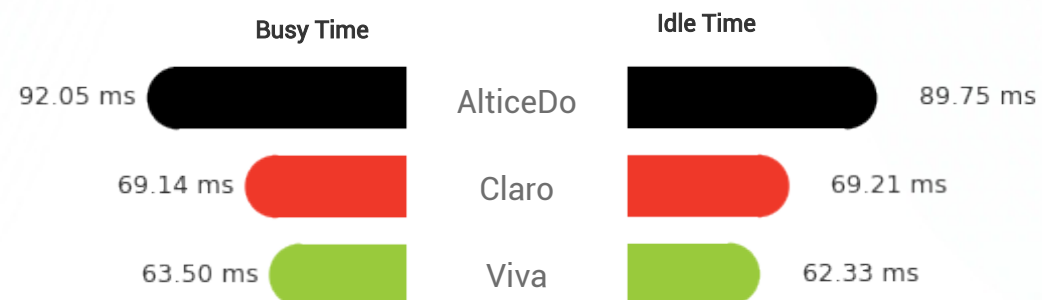
The subscribers of Viva enjoyed the best Fixed Internet Latency in 2026.

Latency results distribution (average)



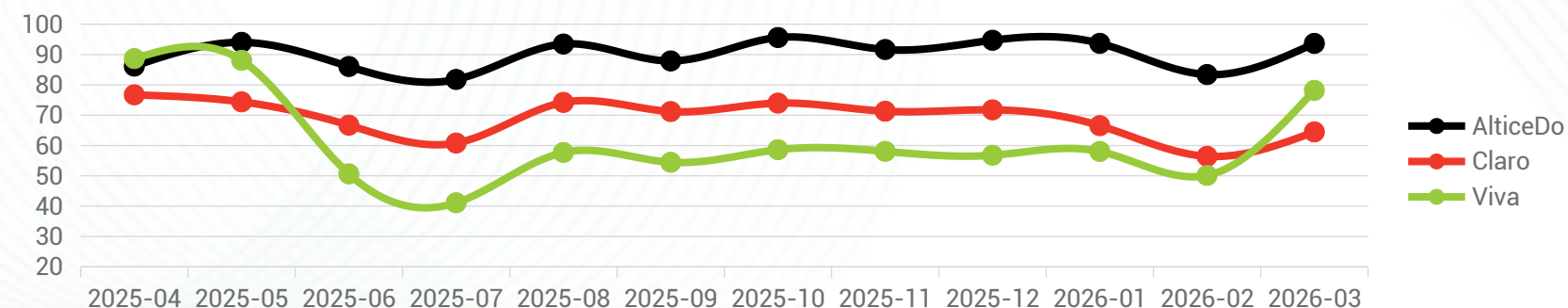
Source : nPerf.com

Latency (average)



Source : nPerf.com

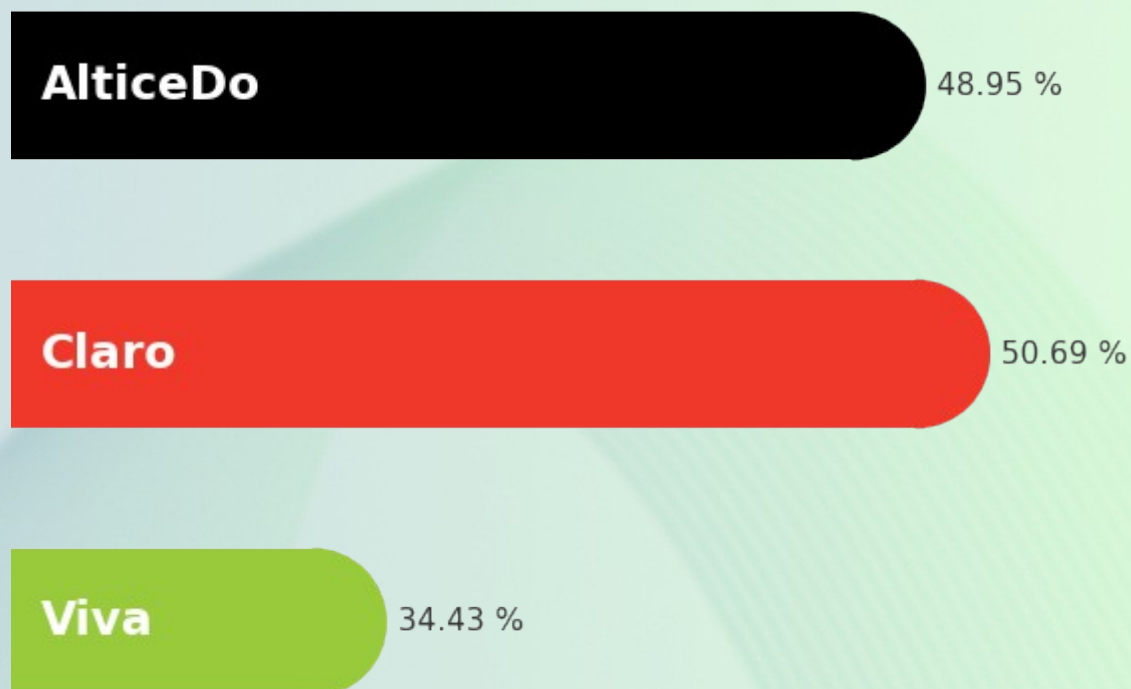
Latency evolution over the year (average)



Source : nPerf.com



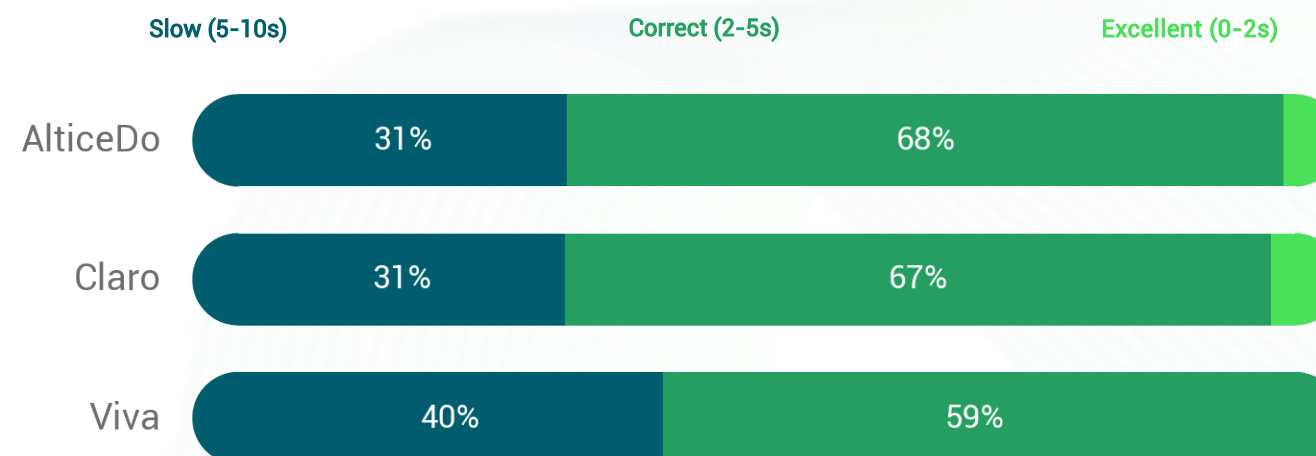
Browsing Performance (average)



Source : nPerf.com

The subscribers of Claro enjoyed the best Fixed Internet Browsing Performance in 2026.

Browsing Performance results distribution (average)



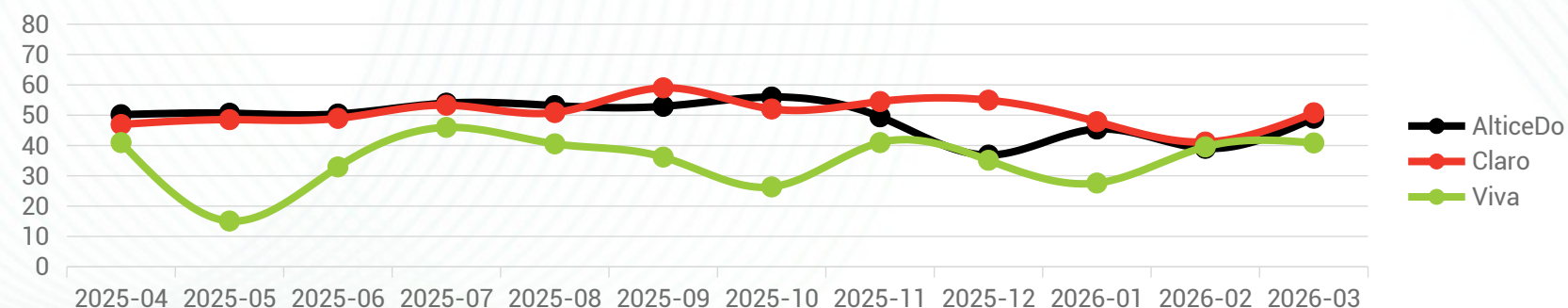
Source : nPerf.com

Browsing Performance (average)



Source : nPerf.com

Browsing Performance evolution over the year (average)



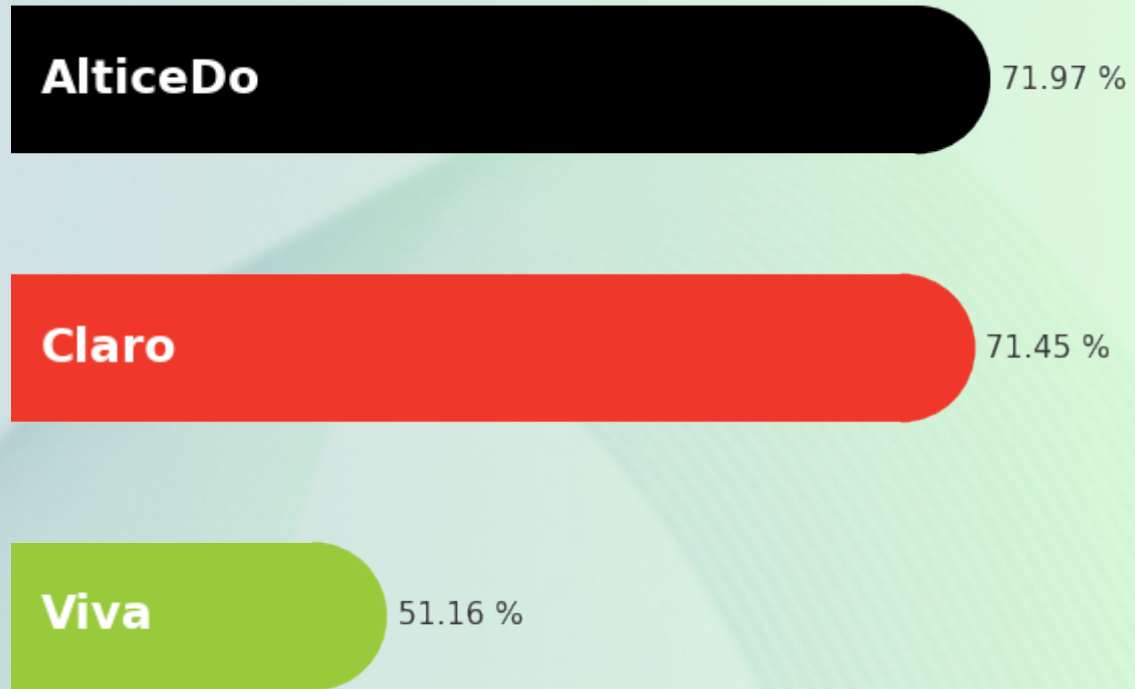
Source : nPerf.com



Streaming Performance



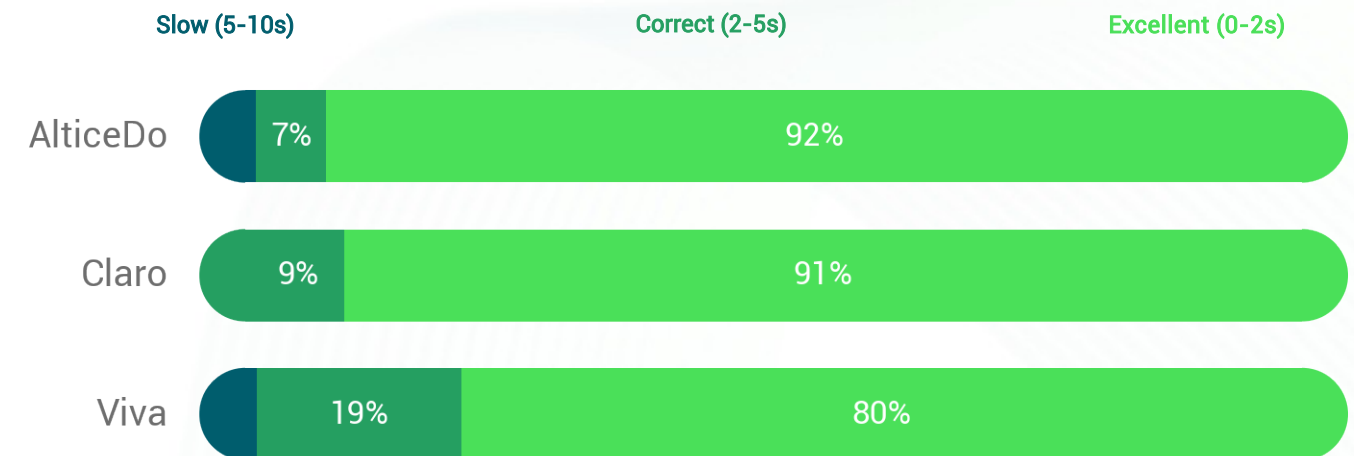
Streaming Performance (average)



Source : nPerf.com

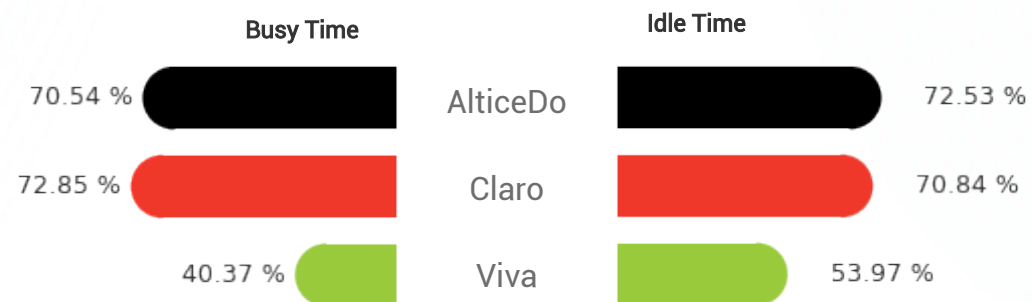
The subscribers of AlticeDo and Claro enjoyed the best Fixed Internet Streaming Performance in 2026.

Streaming Performance results distribution (average)



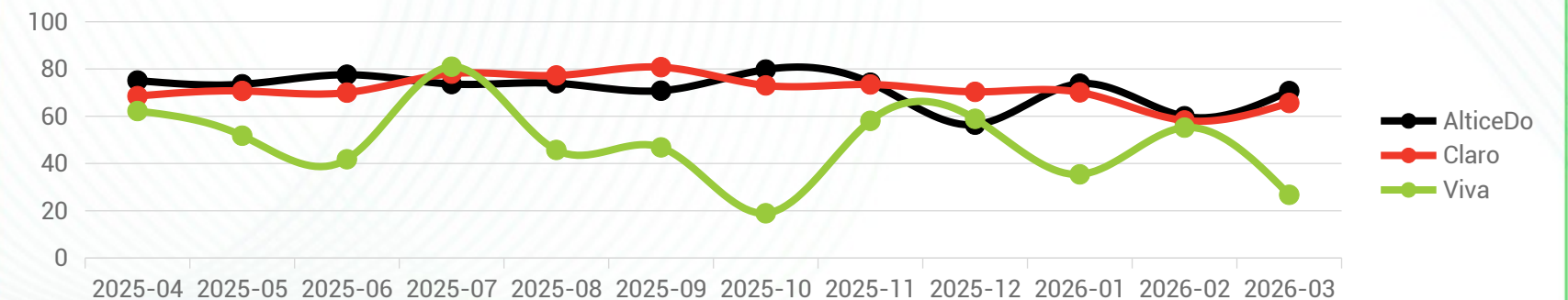
Source : nPerf.com

Streaming Performance (average)



Source : nPerf.com

Streaming Performance evolution over the year (average)



Source : nPerf.com

nPerf Score (nPoints)

AlticeDo

61 633

Claro

71 294

Viva

41 785

Source : nPerf.com

The subscribers of Claro enjoyed the best WIFI Internet in 2026.

Best performances WIFI: Claro

Fastest performances (Download Speed) WIFI: Claro

Fastest performances (Upload Speed) WIFI: Claro

WIFI connections with the lowest latency: Viva

Best web browsing performances WIFI: AlticeDo and Claro

Best streaming performances WIFI: AlticeDo and Claro

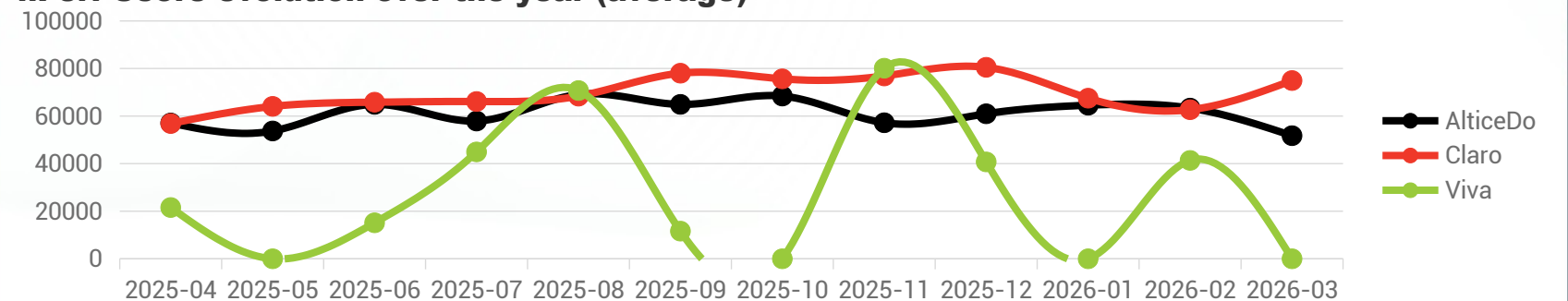
Source : nPerf.com

nPerf Podium



Source : nPerf.com

nPerf Score evolution over the year (average)



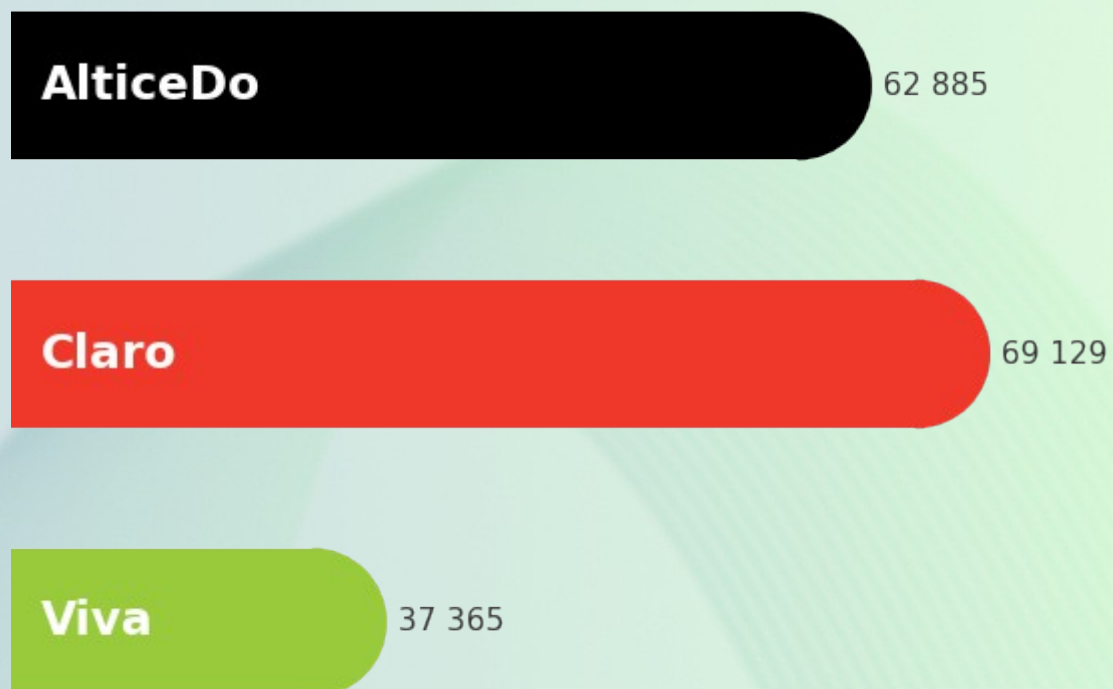
Source : nPerf.com



Fixed Internet performance in Dominican Republic



nPerf Score (nPoints)



Source : nPerf.com

The subscribers of Claro enjoyed the best Fixed Internet performances in 2026.

The nPerf score takes into account the measured bitrates, the latency and the QoE tests. The value of the points for the rates and the latency is calculated on a logarithmic scale, to better represent the perception of the user. Thus, this score reflects the overall quality of the connection experienced by the user.

Source : nPerf.com



nPerf Score evolution over the year (average)

