



Barometer of mobile Internet connections in Chile

04/01/2025 - 03/31/2026



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1. Introducing nPerf



An independent authority in network performance

nPerf is an independent French Internet performance measurement platform, powered by real user experience. By turning millions of individual measurements into connectivity insights, nPerf helps operators enhance their networks and contributes to building a faster, more reliable Internet for everyone.

 **300k+** tests daily worldwide.

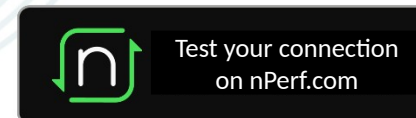
 **26Md+** coverage scans in total.

 **3k+** servers all around the world.

A comprehensive suite of tools to measure real-world connectivity

nPerf provides a complete ecosystem of complete measurement tools designed to capture the true quality of fixed, mobile, and Wi-Fi connections with precision, reaching speeds of up to 10 Gbps.

Users test. Operators learn. Everyone benefits.



2. Executive Summary



The subscribers of Entel and Movistar enjoyed the best Mobile Internet performances in 2026 in Chile.

Mobile Internet performance in Chile

| | Claro | Entel | Movistar | WOM |
|----------------------------|--------|--------|----------|--------|
| ▼ Download bitrates (Mb/s) | 62.74 | 68.96 | 62.48 | 41.24 |
| ▲ Upload bitrates (Mb/s) | 14.35 | 15.20 | 14.18 | 13.74 |
| ◀▶ Latency (ms) | 38.94 | 38.68 | 39.11 | 44.44 |
| 🌐 Web browsing (%) | 56.07 | 58.44 | 57.97 | 52.67 |
| 📺 Youtube streaming (%) | 71.88 | 72.08 | 72.79 | 66.17 |
| nPerf Score (nPoints) | 68 761 | 71 488 | 70 115 | 58 372 |

Source : nPerf.com



Best Mobile Internet performance in 2026



Source : nPerf.com

nPerf Podium



Source : nPerf.com

The subscribers of Claro and Movistar enjoyed the best 5G Internet in 2026 in Chile.

Mobile Internet performance in Chile

| | <u>Claro</u> | Entel | <u>Movistar</u> | WOM |
|---|--------------|--------|-----------------|--------|
| ▼ Download bitrates (Mb/s) | 137.22 | 126.06 | 144.93 | 98.64 |
| ▲ Upload bitrates (Mb/s) | 25.35 | 25.56 | 26.88 | 25.99 |
| ◀▶ Latency (ms) | 32.44 | 34.72 | 35.10 | 44.67 |
| 🌐 Web browsing (%) | 66.82 | 65.91 | 67.20 | 62.15 |
| 📺 Youtube streaming (%) | 79.54 | 75.44 | 77.84 | 72.30 |
|  nPerf Score (nPoints) | 93 411 | 88 412 | 92 451 | 78 567 |

Source : nPerf.com

The best mobile Internet performance in Chile for 2026 reveals a highly competitive landscape, with leading operators delivering stronger results across key network performance metrics. nPerf's latest barometer highlights meaningful shifts in the rankings, particularly in 5G, where the gap between top players continues to narrow. From download and upload speed to latency and streaming quality, Chilean mobile operators are pushing their networks further – and the competition for the top spot has never been closer.

Entel: Consistent leadership across all technologies

Entel retains its position at the summit of the overall rankings, sharing the top spot with Movistar in a tightly contested ex-aequo result – a testament to the sustained investment the operator has made in its network over recent years. This consistency is no coincidence: Entel has now recorded a steady progression in its overall score across five consecutive years, confirming a long-term trajectory of improvement. In the overall category, Entel leads on Download speed (Mb/s) at 68.96 Mb/s, Upload speed (Mb/s) at 15.20 Mb/s, Latency (ms) at 38.68 ms, Web Browsing (%) at 58.44%, and Youtube streaming (%) at 72.08%, claiming first place across all measured KPIs. On 5G specifically, Entel ranks third overall but stands out with the best Web Browsing (%) score among 5G operators at 65.91%.

Movistar: A landmark year of progress

Movistar delivers one of the most impressive performances of this year's barometer, climbing from second to first place in the overall rankings – a gain of one position – to share the leadership with Entel. This upward momentum is built on real improvements across the board. Overall, Movistar posts a Download speed (Mb/s) of 62.48 Mb/s, a strong 22% increase compared to the previous year, alongside a Latency (ms) of 39.11 ms (a first-time best), Web Browsing (%) at 57.97% for the third consecutive year, and Youtube streaming (%) at 72.79% for the second consecutive year. In 5G, Movistar co-leads alongside Claro, achieving first place for the first time on both Download speed (Mb/s) at 144.93 Mb/s and Upload speed (Mb/s) at 26.88 Mb/s, while also topping Web Browsing (%) and Youtube streaming (%) for the third consecutive year. Like Entel, Movistar has recorded a continuous progression in its overall score over five years, reinforcing

the credibility of its network improvements.

Claro: The 5G challenger making its move

Claro enters this year's barometer with a striking story to tell. Overall, the operator records a remarkable 76% improvement in Download speed (Mb/s), rising to 62.74 Mb/s – one of the most significant year-on-year gains in the sector. Claro also leads all technologies combined on Latency (ms) at 38.94 ms and Youtube streaming (%) at 71.88%. In 5G, Claro co-leads with Movistar, taking first place on Latency (ms) at 32.44 ms for the fourth consecutive year, as well as Web Browsing (%) at 66.82% for the second consecutive year and Youtube streaming (%) at 79.54%. These results reflect a five-year trend of continuous progression in Claro's overall score, with the 5G gap between Claro and Movistar visibly tightening – a dynamic nPerf will closely monitor going forward.

WOM: Building momentum from a lower base

WOM closes the overall rankings in fourth place, yet the operator is not standing still. A 9% improvement in Youtube streaming (%) overall, reaching 66.17%, signals progress in one of the most visible and user-sensitive metrics. WOM also maintains a five-year trend of continuous score improvement overall, suggesting that its network development is following a sustainable upward path, even if the gap with the top three remains significant.

What to watch in the year ahead

The Chilean mobile sector is entering a new phase of intensity. Entel will need to defend its overall leadership while reinforcing its 5G positioning, where it currently ranks third – a gap that rivals are actively closing. Movistar has the momentum and must now consolidate its gains, particularly in Upload speed (Mb/s) and Latency (ms) on 5G, where margins over competitors remain thin. Claro has the clearest upward trajectory in 5G and will be the operator to watch most closely: sustaining its download improvements while converting 5G strengths into overall ranking gains will define its ambitions. WOM, meanwhile, must accelerate the pace of improvement across all KPIs – especially Download and Upload speed – if it is to challenge the top tier and reduce the structural gap that currently separates it from the rest of the sector.

4. Methodology



nPerf provides a free application to assess Internet connection quality via its website and mobile apps (Android, iOS). Daily, thousands of people rely on nPerf for speed tests in their country, contributing to a comprehensive crowdsourced database covering all operators.

The study employs a strong filtering method to reflect real customer experiences on a specific network (mobile or fixed line). Measures are taken to prevent probes and measurement robots from affecting the results.

We assess:

▼ Download bitrate

Indicates the amount of data your connection can receive in one second from the nPerf server. The highest the measured value, the best is the bitrate of your connection.

▲ Upload bitrate

Indicates the amount of data your connection can send in one second to the nPerf server. The highest the measured value, the best is the bitrate of your connection.

◀▶ Latency (ping)

It indicated the delay a small packet of data requires to make a round-trip from your computer to the nPerf server. The shorter the delay, the most reactive your connection is. The mean is the minimum value.

🌐 Browsing performance

The browsing test assesses the load time of the fully loaded pages, including images, javascript, CSS, and fonts, for the five most popular sites. This indicator reflects the perceived quality by the user.

📺 Streaming performance

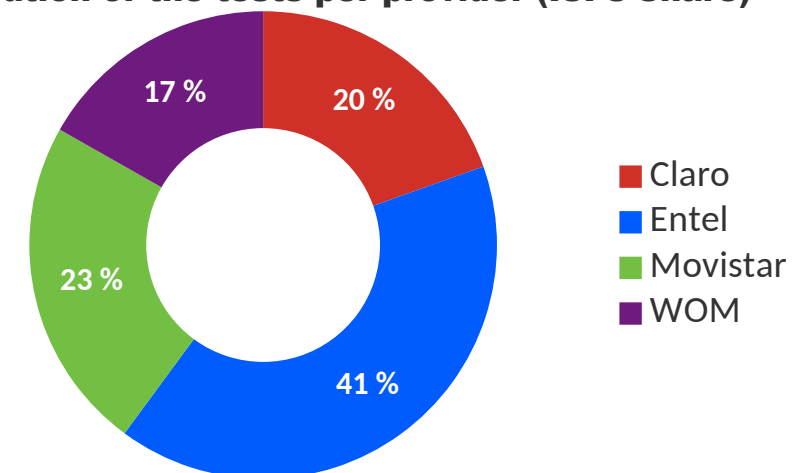
The video streaming test gauges the load time of a fully loaded video in three resolutions on YouTube, considering stalls during playback. This indicator reflects the perceived quality by the user.

Statistical precision is crucial in accurately determining winners. At nPerf, we prioritize test quality, precise reporting, and transparency. Analyzing a large volume of tests in this study, we've achieved 1.5% precision for absolute values and 1% point for percentage-based results, highlighting the reliability and accuracy of our data.

For a more comprehensive understanding of the user experience, our report takes into account test results during both Busy Hours (6 PM to 11 PM) and Idle Hours (the rest of the day). Busy Hours, marked by network strain, can impact user experience through congestion. This approach helps in understanding how network performance fluctuates throughout the day.

We only include national Internet service providers with test share above 5% share. The chart below shows the overall test distribution for each service provider.

Overall distribution of the tests per provider (ISPs Share)



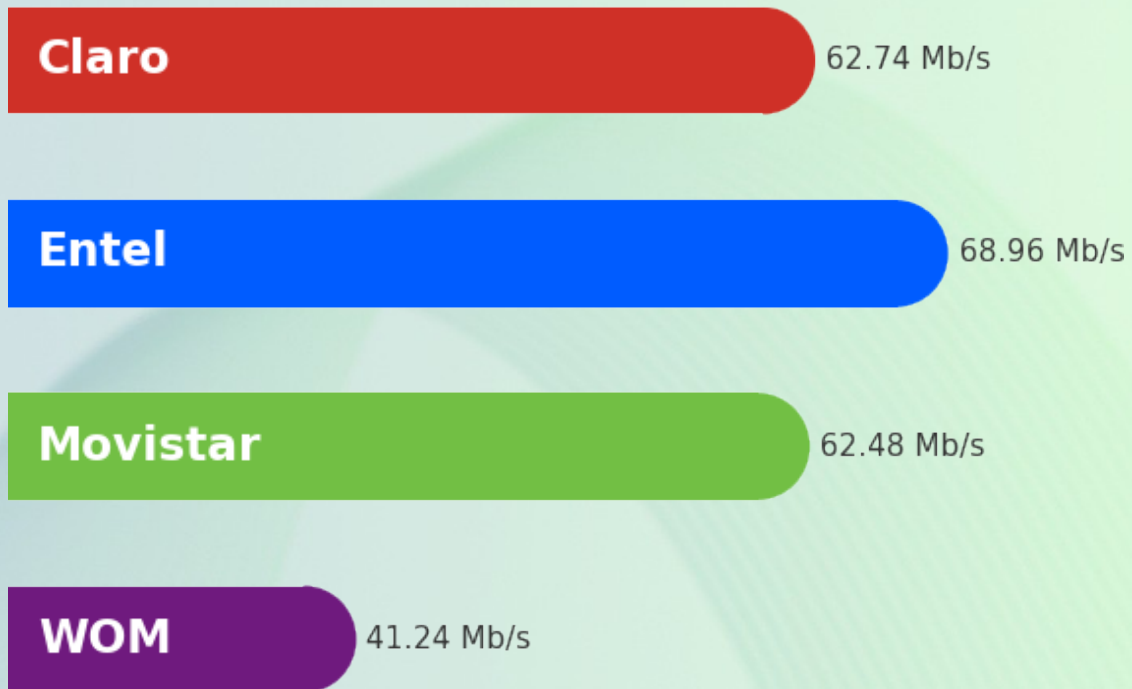
Source : nPerf.com



Download Speed



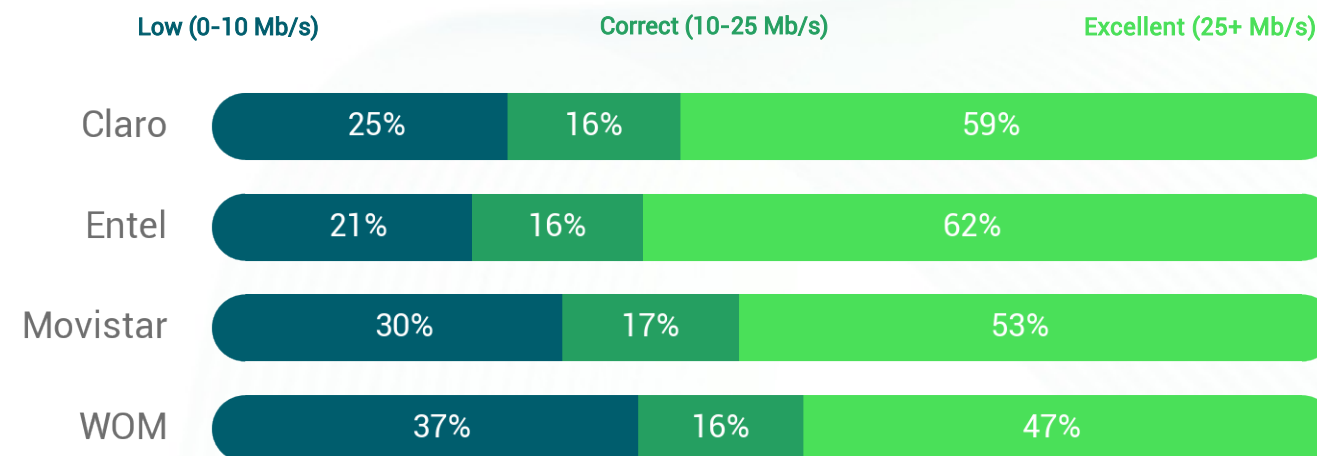
Download Speed (average)



Source : nPerf.com

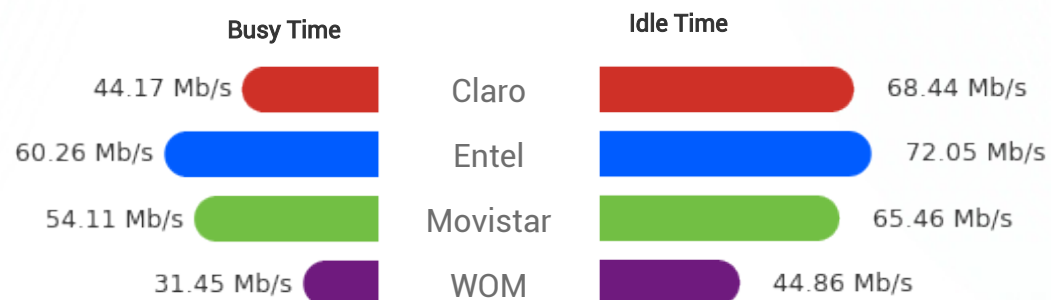
The subscribers of Entel enjoyed the best Mobile Internet Download Speed in 2026.

Download Speed results distribution (average)



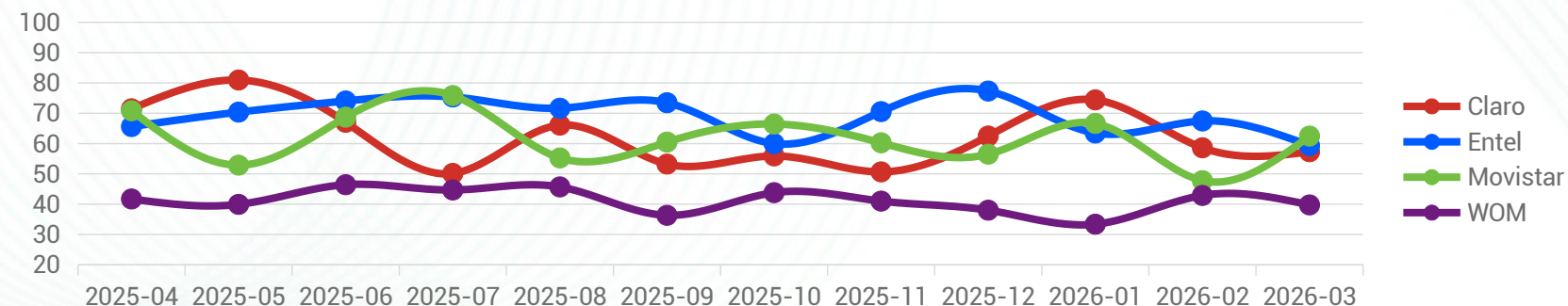
Source : nPerf.com

Download Speed (average)



Source : nPerf.com

Download Speed evolution over the year (average)



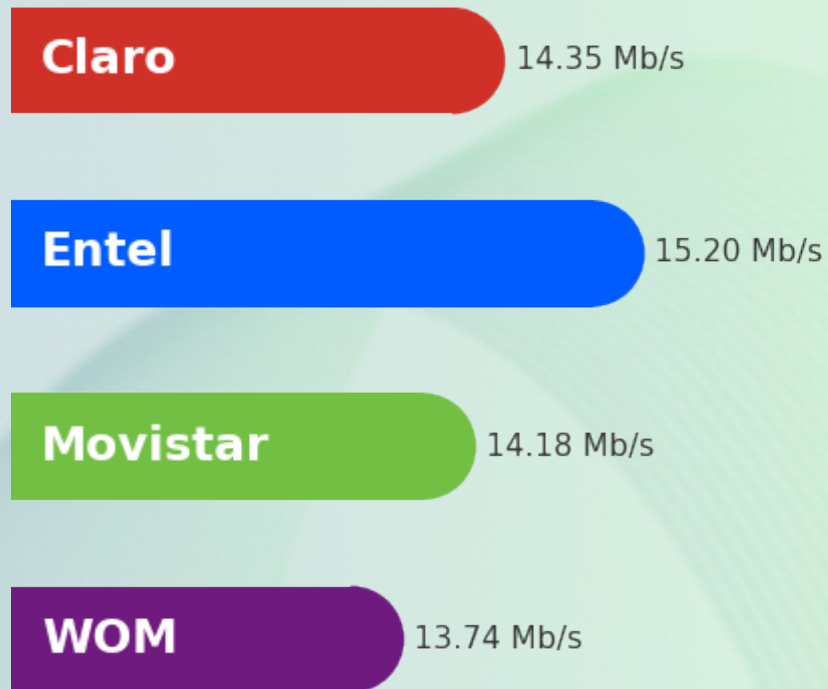
Source : nPerf.com



Upload Speed



Upload Speed (average)



Source : nPerf.com

The subscribers of Entel enjoyed the best Mobile Internet Upload Speed in 2026.

Upload Speed results distribution (average)



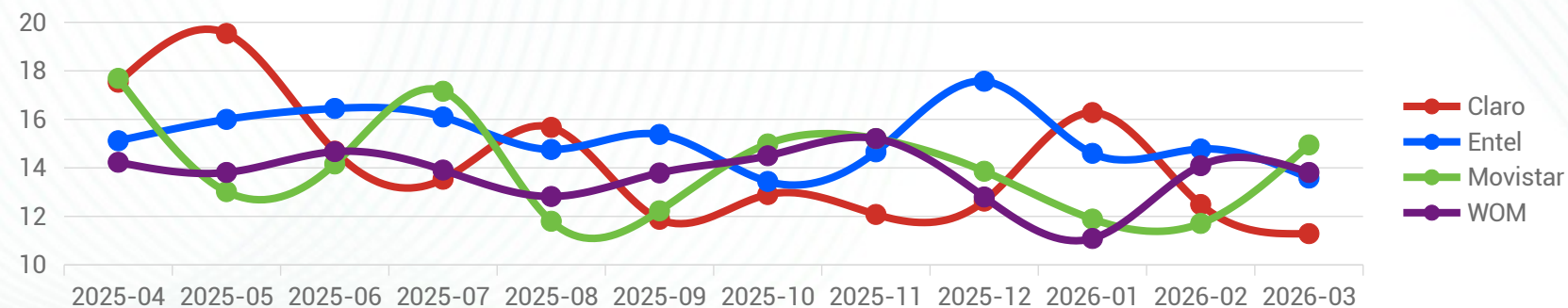
Source : nPerf.com

Upload Speed (average)



Source : nPerf.com

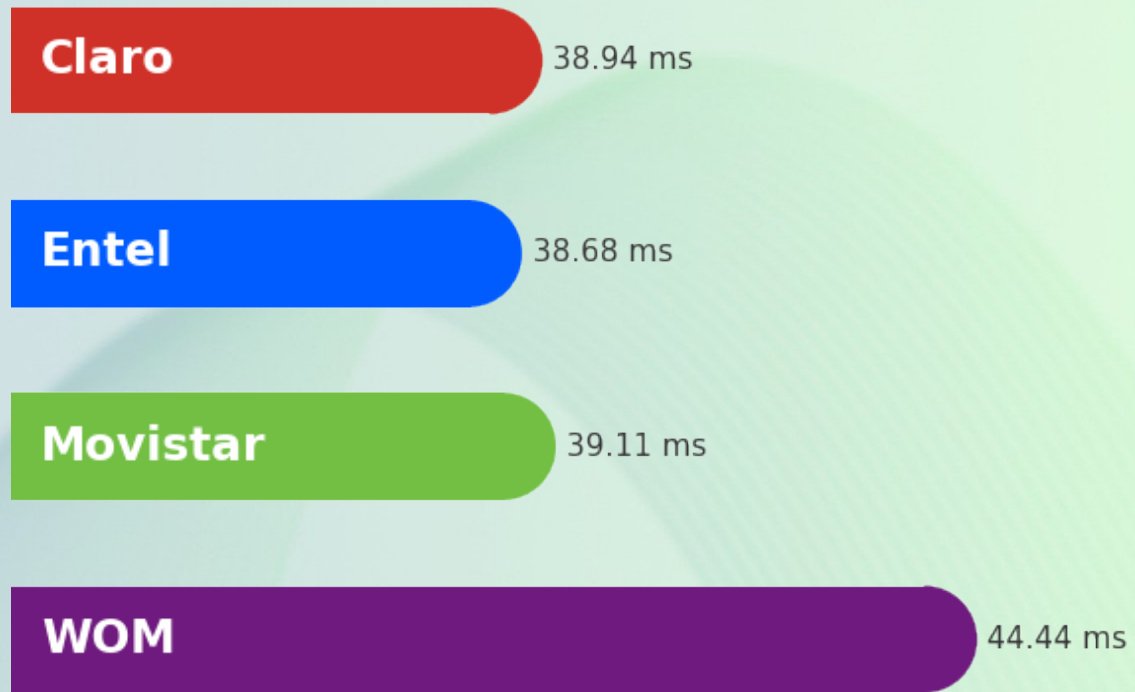
Upload Speed evolution over the year (average)



Source : nPerf.com



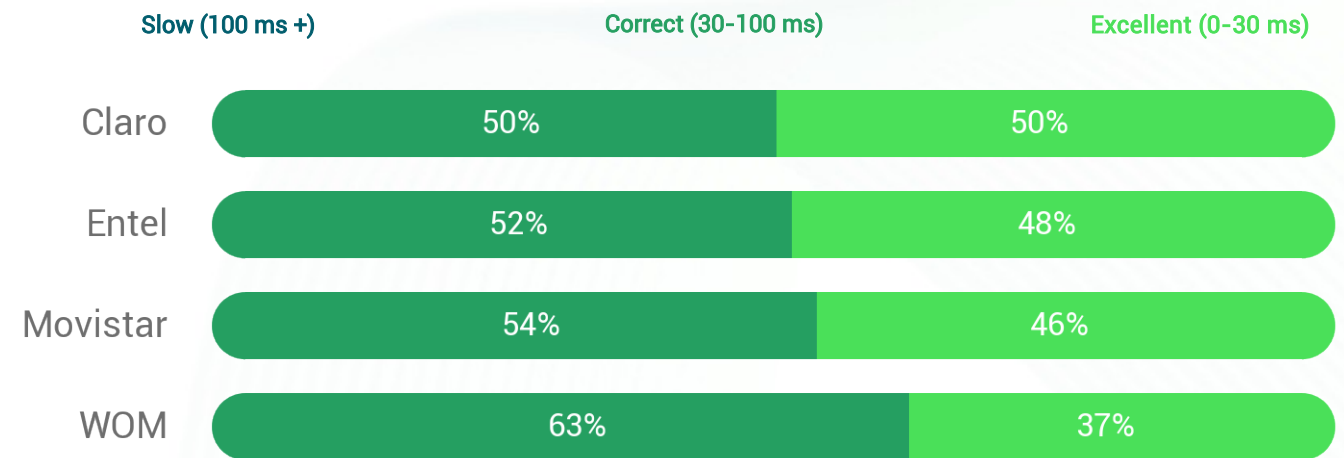
Latency (average)



Source : nPerf.com

The subscribers of Claro, Entel and Movistar enjoyed the best Mobile Internet Latency in 2026.

Latency results distribution (average)



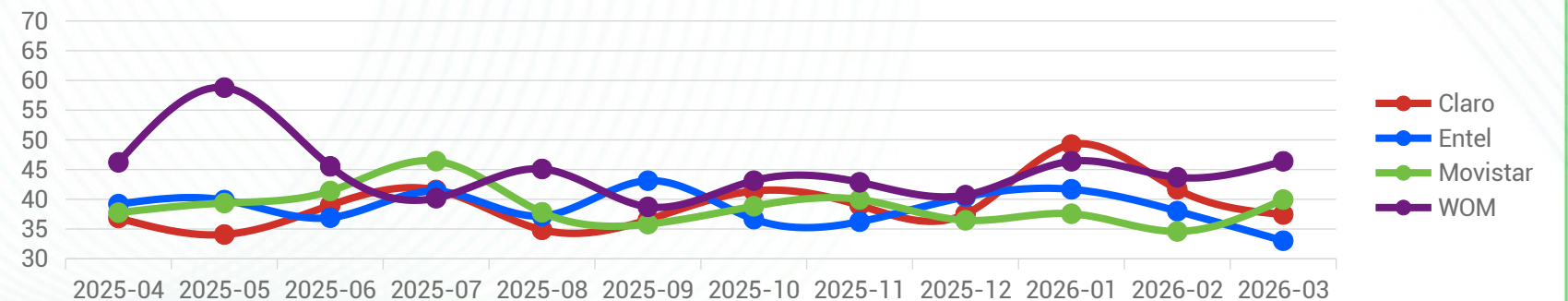
Source : nPerf.com

Latency (average)



Source : nPerf.com

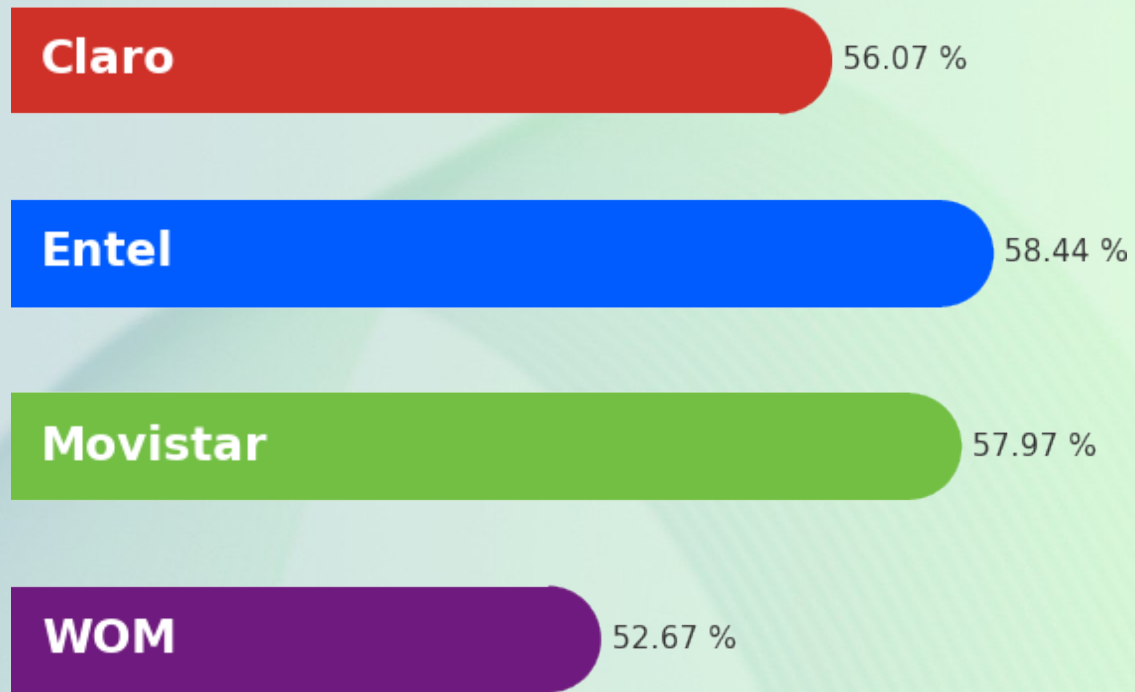
Latency evolution over the year (average)



Source : nPerf.com



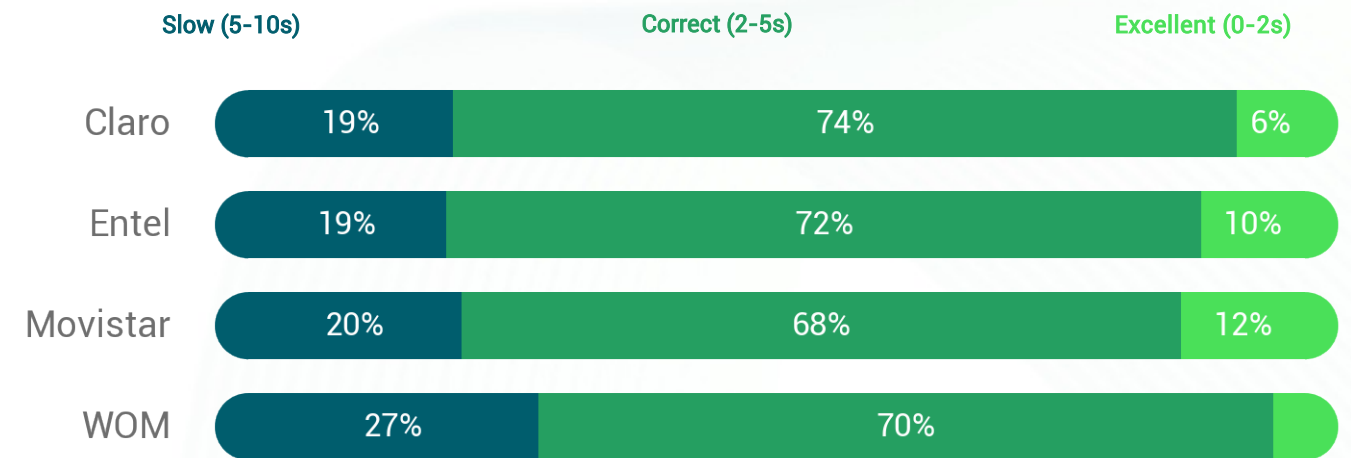
Browsing Performance (average)



Source : nPerf.com

The subscribers of Entel and Movistar enjoyed the best Mobile Internet Browsing Performance in 2026.

Browsing Performance results distribution (average)



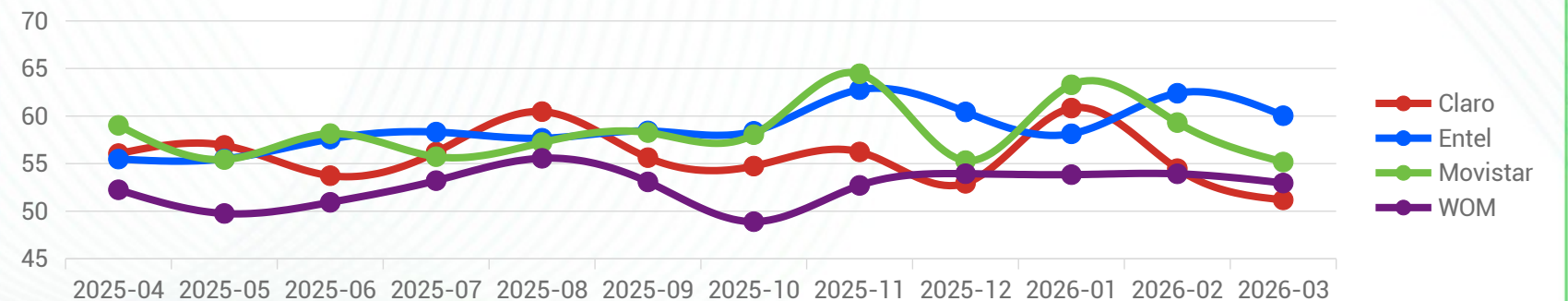
Source : nPerf.com

Browsing Performance (average)



Source : nPerf.com

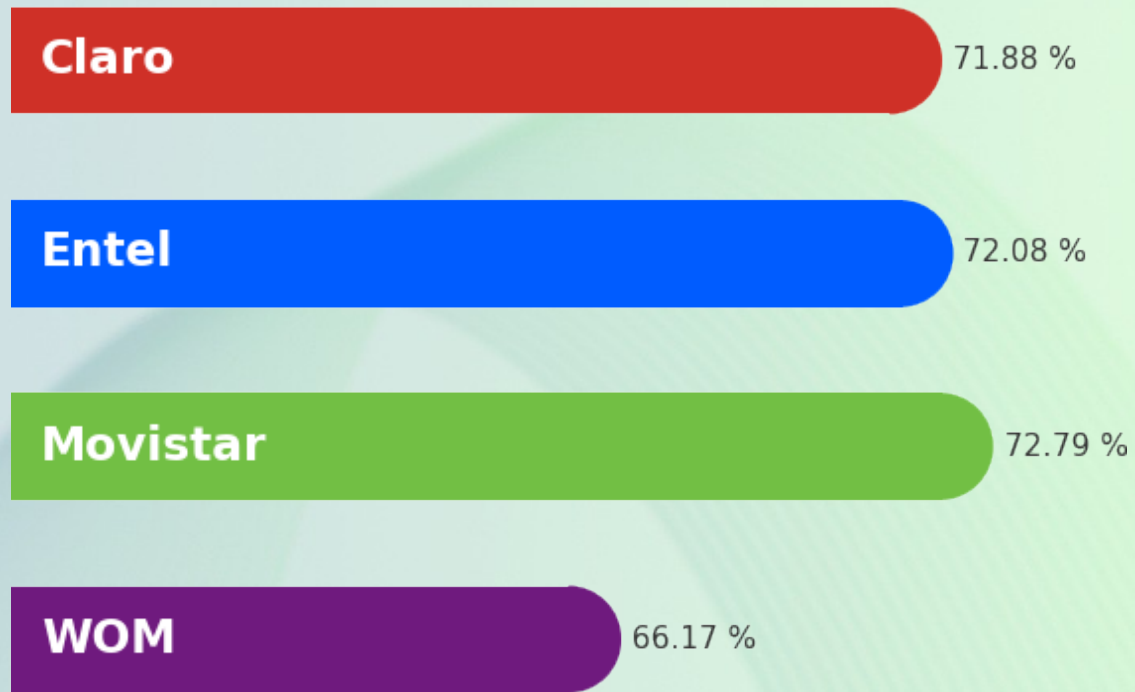
Browsing Performance evolution over the year (average)



Source : nPerf.com



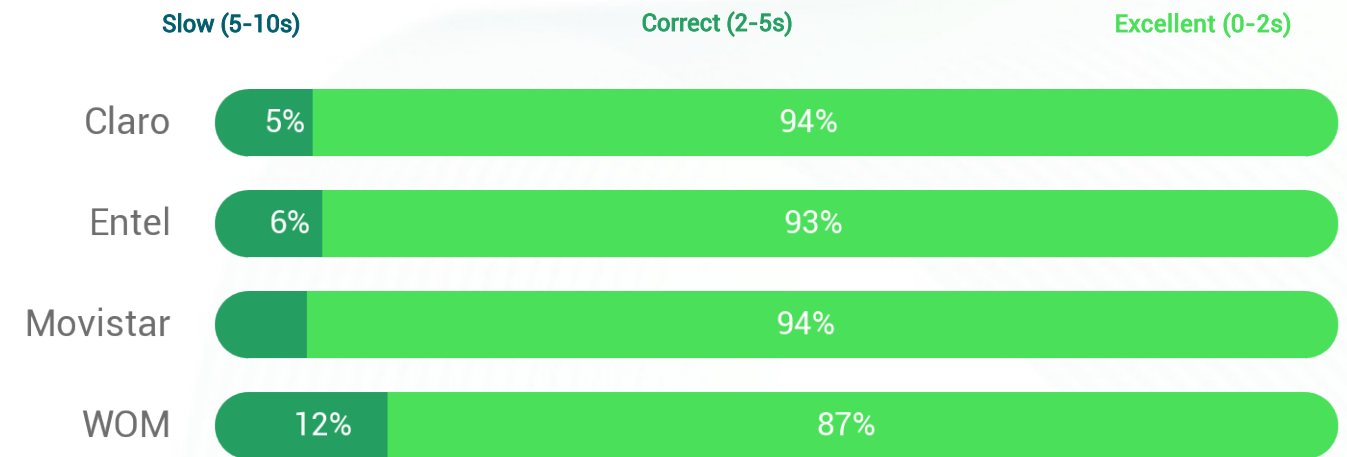
Streaming Performance (average)



Source : nPerf.com

The subscribers of Claro, Entel and Movistar enjoyed the best Mobile Internet Streaming Performance in 2026.

Streaming Performance results distribution (average)



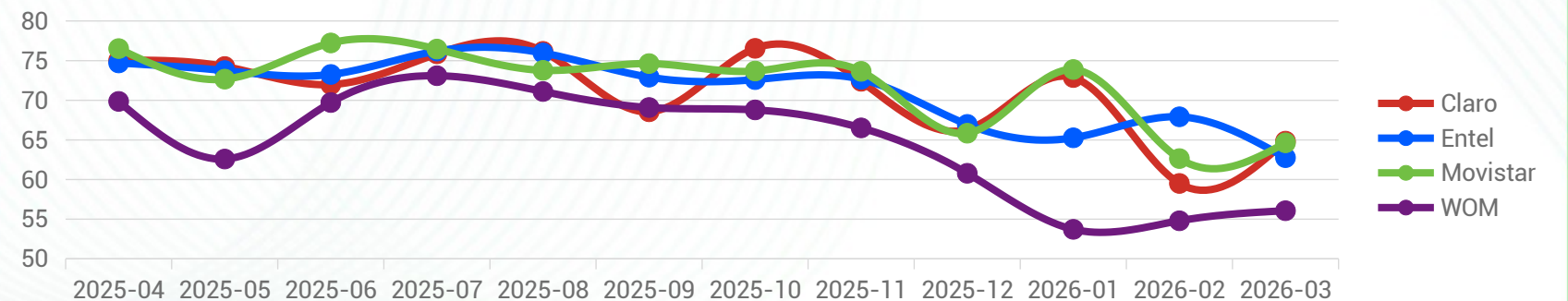
Source : nPerf.com

Streaming Performance (average)

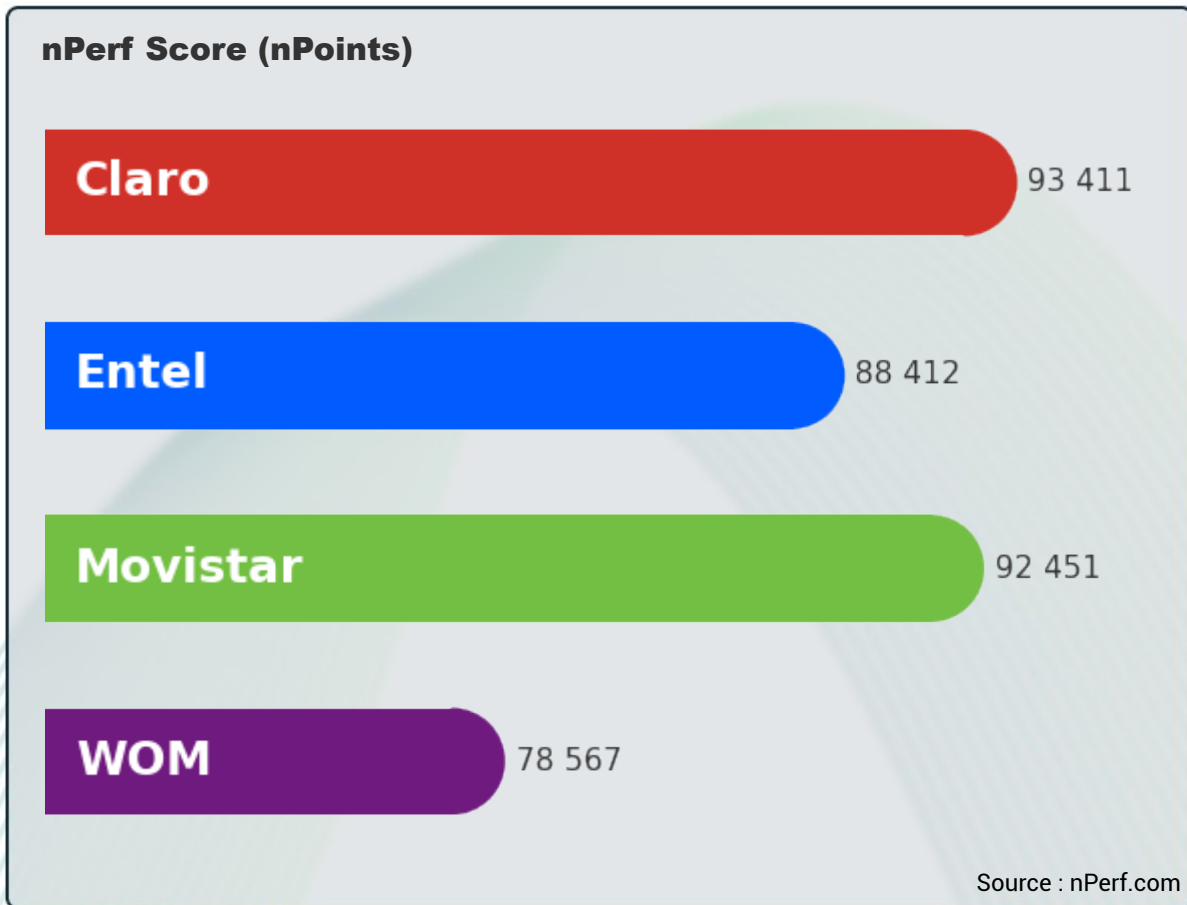


Source : nPerf.com

Streaming Performance evolution over the year (average)

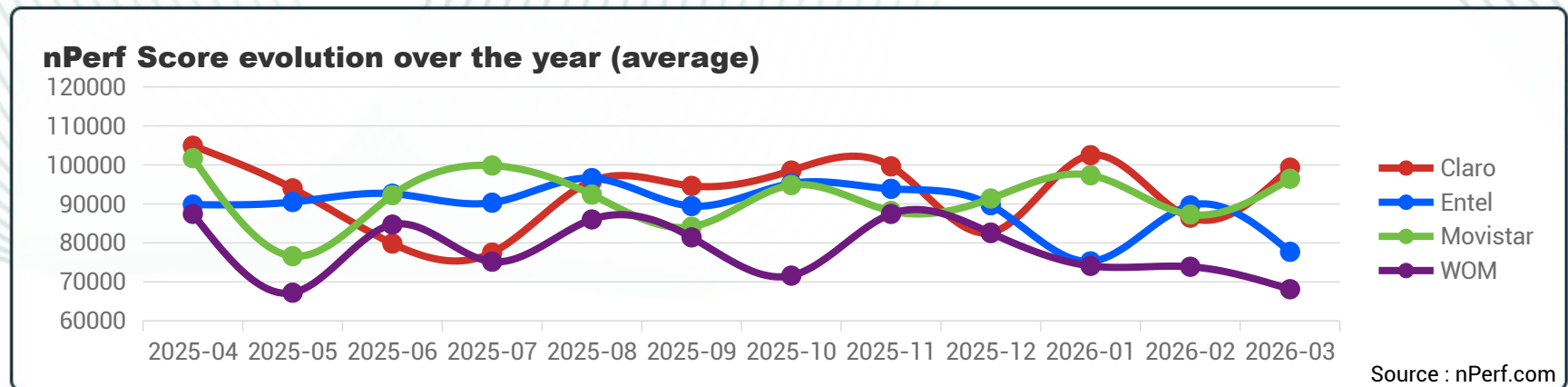


Source : nPerf.com



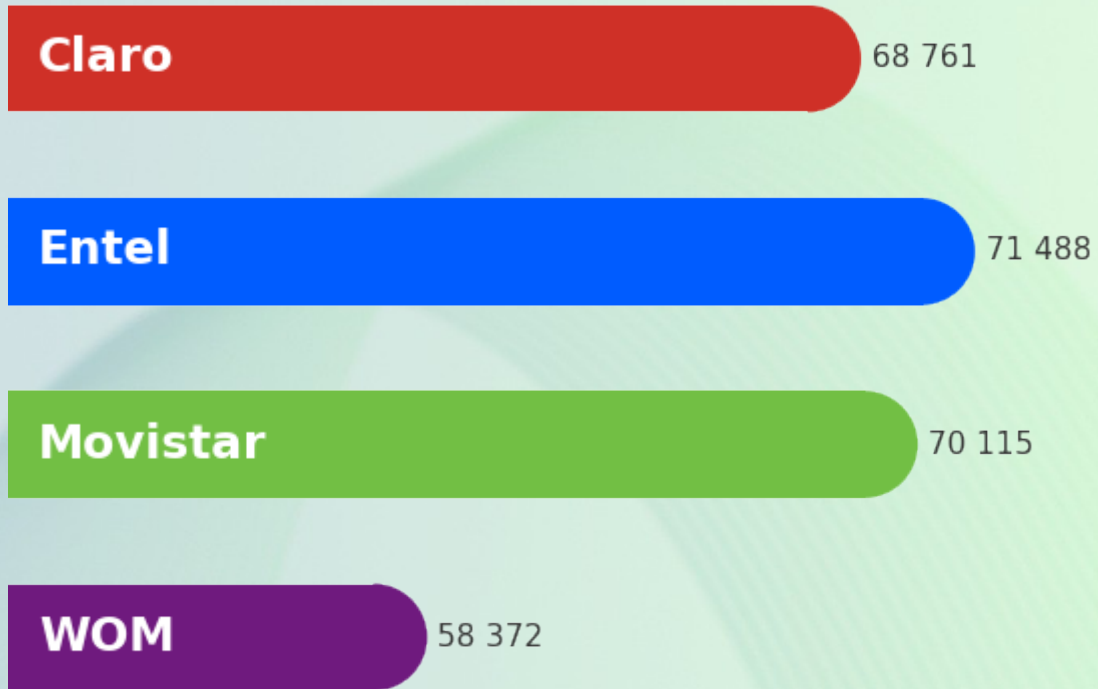
The subscribers of Claro and Movistar enjoyed the best 5G Internet in 2026.

- Best performances 5G: Claro and Movistar
 - Fastest performances (Download Speed) 5G: Movistar
 - Fastest performances (Upload Speed) 5G: Movistar
 - 5G connections with the lowest latency: Claro
 - Best web browsing performances 5G: Claro, Entel and Movistar
 - Best streaming performances 5G: Claro and Movistar
- Source : nPerf.com





nPerf Score (nPoints)



Source : nPerf.com

The subscribers of Entel and Movistar enjoyed the best Mobile Internet performances in 2026.

The nPerf score takes into account the measured bitrates, the latency and the QoE tests. The value of the points for the rates and the latency is calculated on a logarithmic scale, to better represent the perception of the user.

Thus, this score reflects the overall quality of the connection experienced by the user.

Source : nPerf.com

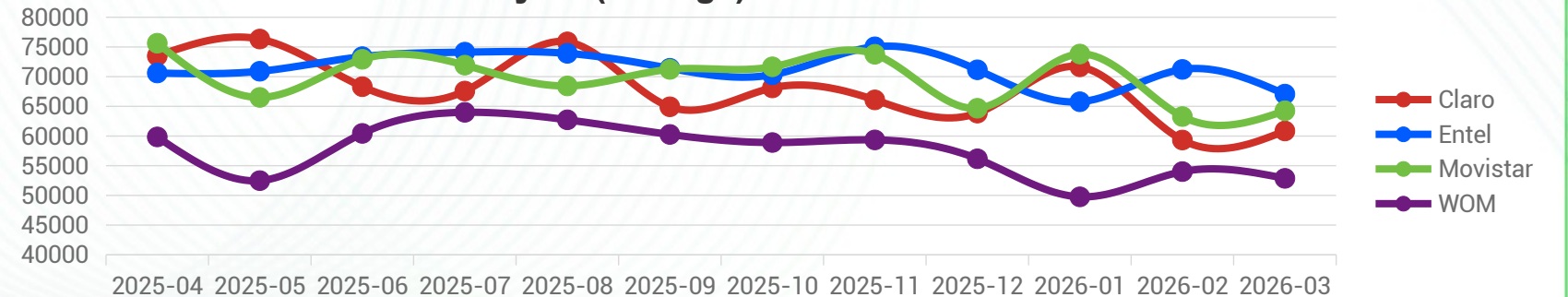


Best Mobile Internet performance in 2026



Source : nPerf.com

nPerf Score evolution over the year (average)



Source : nPerf.com



We qualify your connection